



# Resiliency from the ground: Reports from the iCAR projects:

**Barnali Dixon, Ph.D.**

**Rebecca Johns, Ph.D.**

# OVERALL RESEARCH GOALS

- To identify patterns of biophysical and socio-economic vulnerability in St. Petersburg and surrounding communities;
- To identify the specific challenges and needs of communities facing these two types of vulnerability with specific focus on marginalized communities;
- To assess preparedness, understanding, and resilience to climate related weather events.
- To assess what information is being received by disparate communities, how communities learn about problems and solutions to climate-related events, and how to improve communication around these issues to marginalized communities in particular.

*In the context of both climate literacy and climate resiliency*

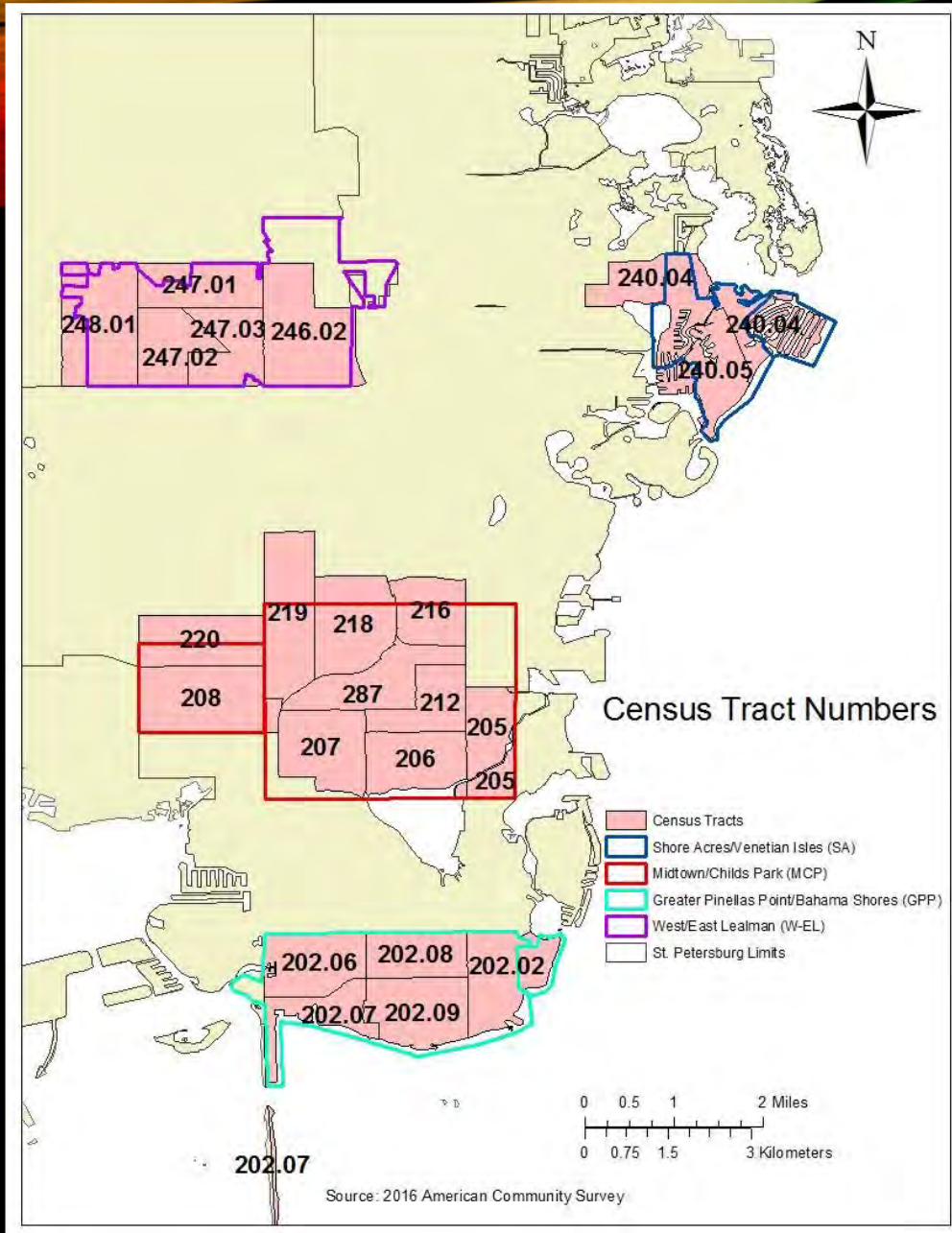
# PROJECTS

- ✓ The Role of Crowdsourced Data, Participatory Decision-Making and Mapping of Flood Related Events - **completed**
- ✓ Tale of Two Neighborhoods: Biophysical and Socio-Economic Vulnerability to Climate Change in Pinellas County, Florida - **completed**
- ✓ Coastal flooding: An integrative analysis of socio-economic vulnerability and its relationship to successful coastal adaptation and resilience - **completed**
- Crowdsourced Flood Mapping & STEM Education, A Geospatial Analytical Approach – **to be completed in November**
- Public Responses to Flooding and Severe Weather: Utilizing Spatial Distribution in Identifying Influencing Components – **on going**
- Community Resiliency Information System (CRIS) Assessing Resiliency in Diverse Communities – **recently launched**
- Role of Personal Network and Resiliency after Disasters– **to be launched Spring 2020**

# OVER ALL METHODS

- Community-based qualitative research methods (Johnson 2013).
  - Survey data:
  - Interviews:
  - Group meetings:
  - Participant observation at community events/meetings
- Analysis of *crowd-sourced data* on self-reported flooding and weather-related events using See-Click-Fix
- *Mapping* of biophysical and socio-economic vulnerability measures
- Integrated GIS analysis

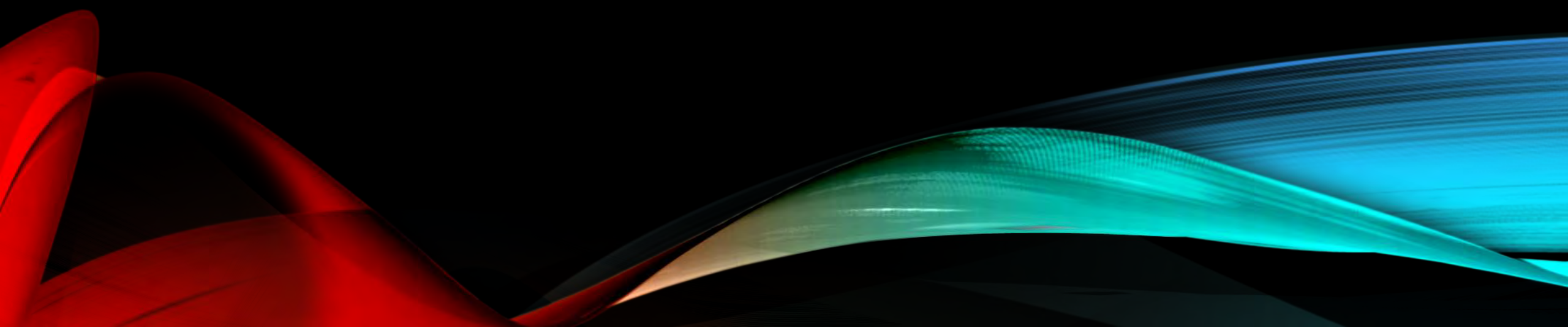
# STUDY AREAS



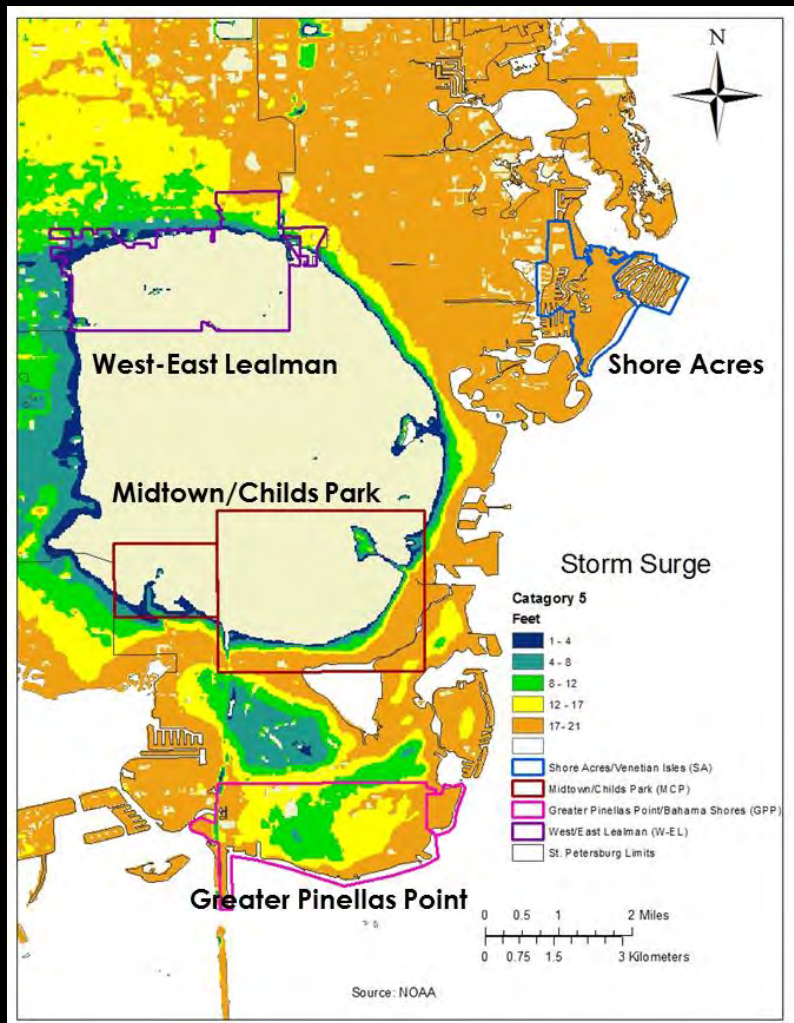
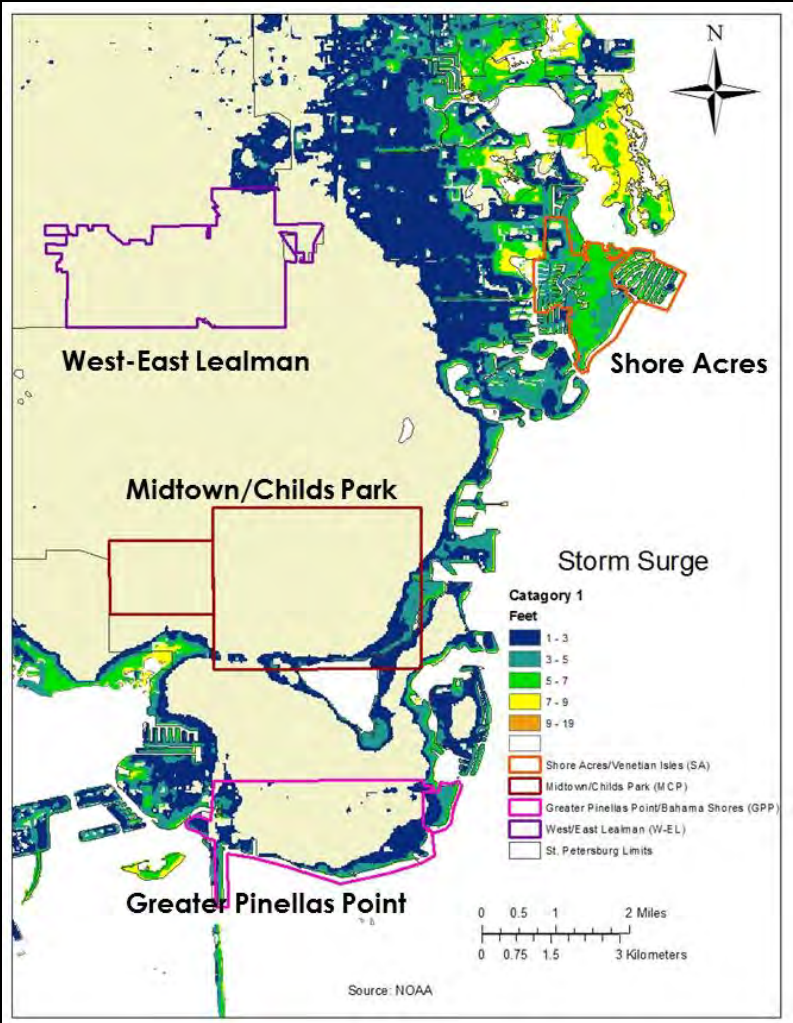
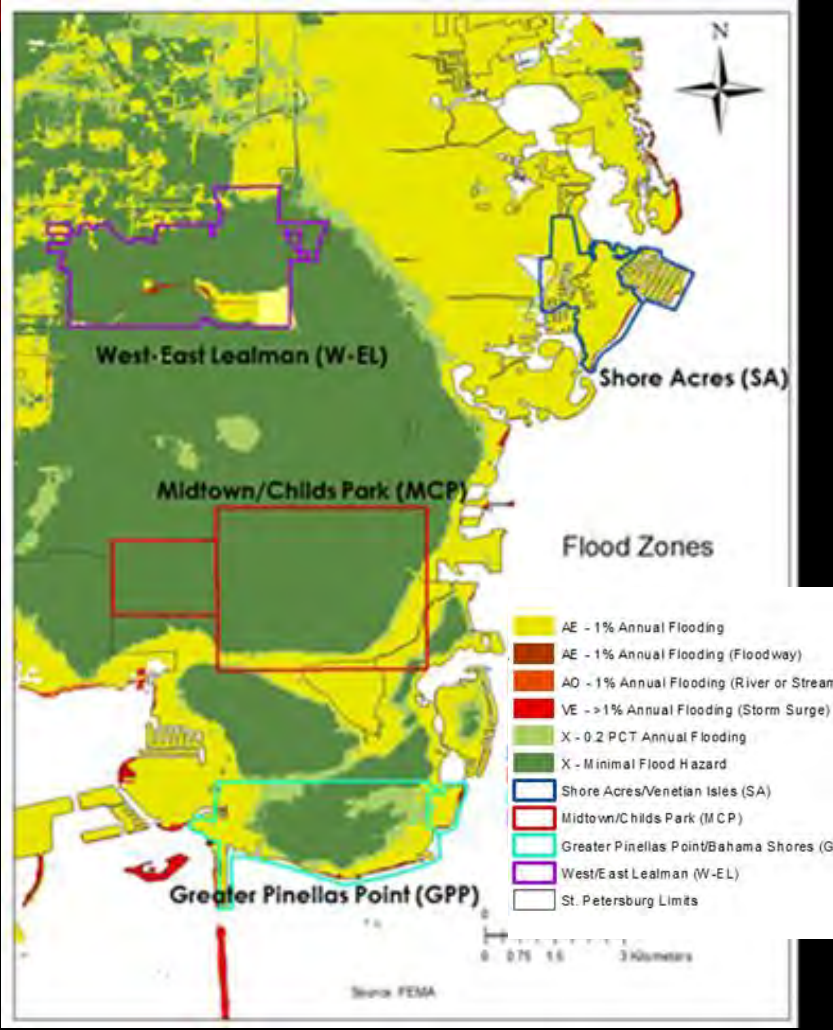
Midtown  
Child's Park  
Shore Acres  
Venetian Isles  
Bahama Shores  
Greater Pinellas Point  
West – East Lealman

# KEY FINDINGS

Socio-economic and biophysical vulnerabilities

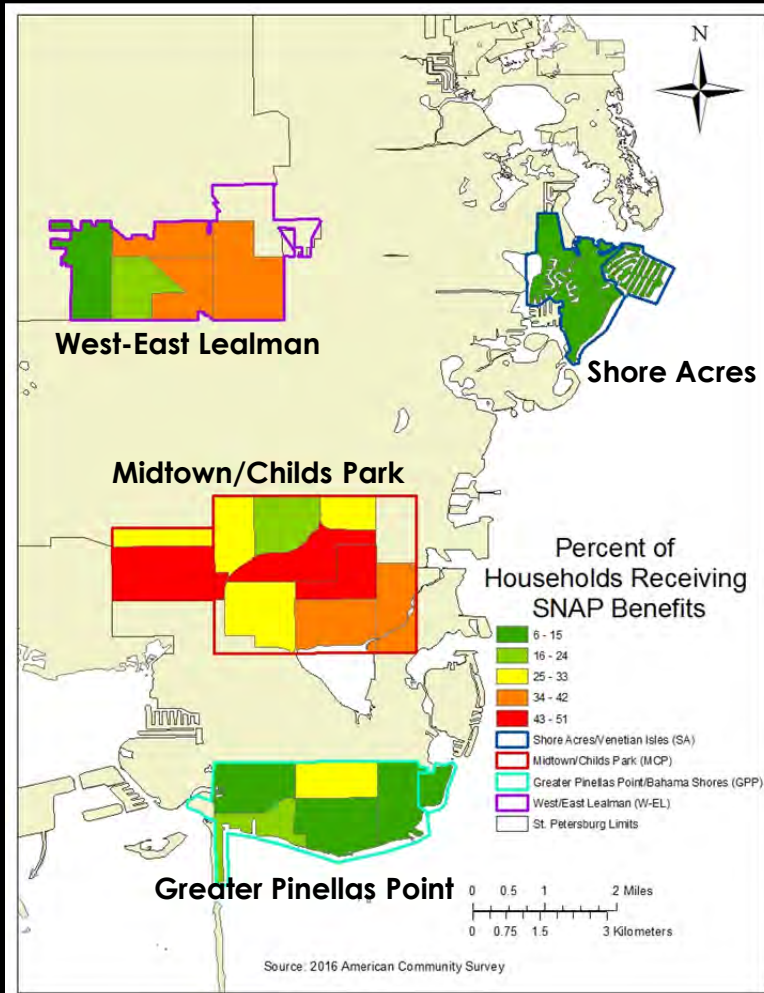


# BIOPHYSICAL VULNERABILITY

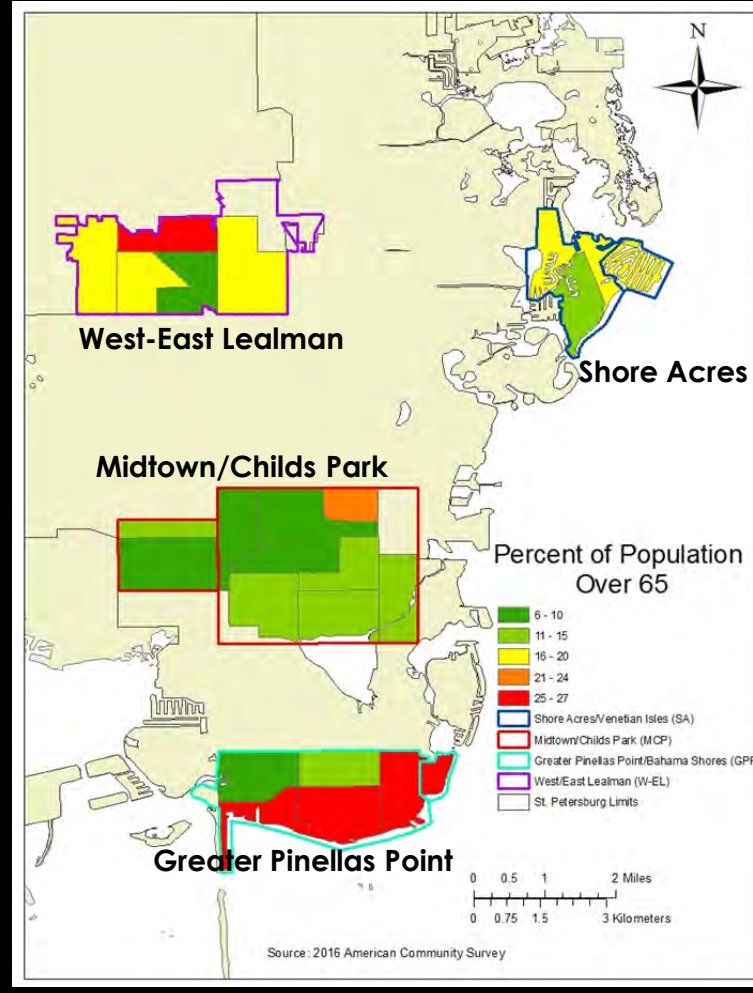


# SOCIOECONOMIC VULNERABILITY<sup>8</sup>

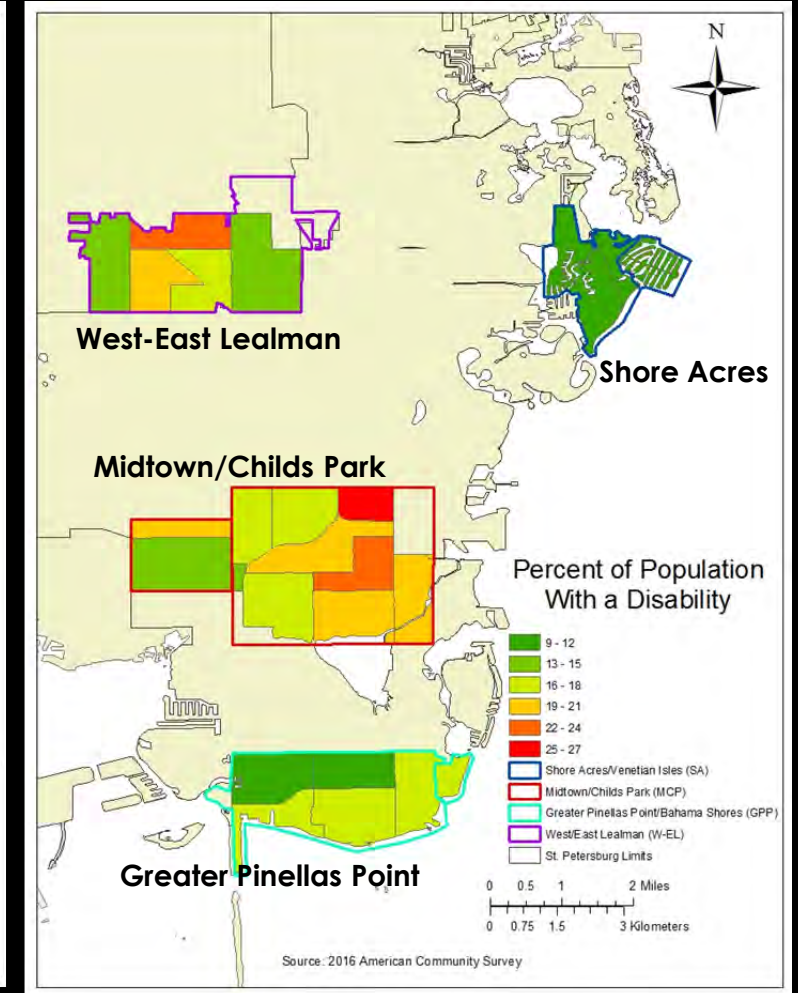
SNAP Recipients



% of Population 65 and up

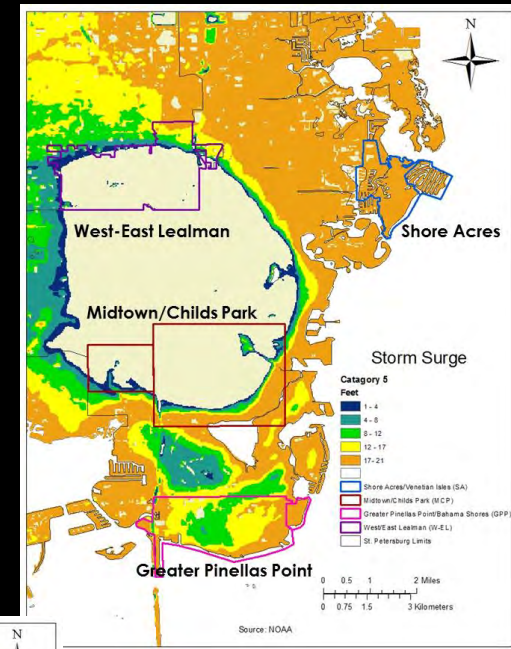
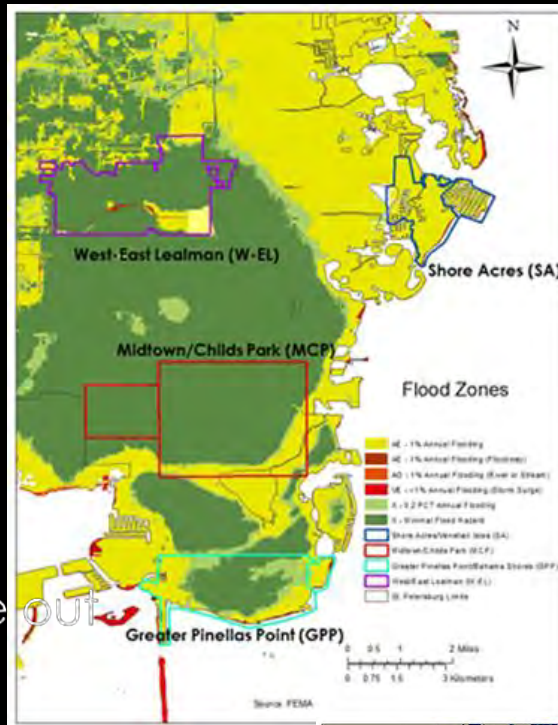
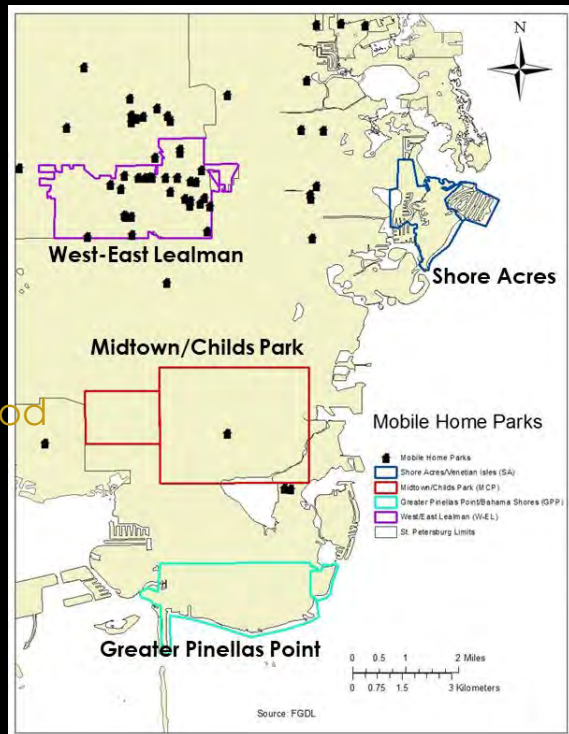
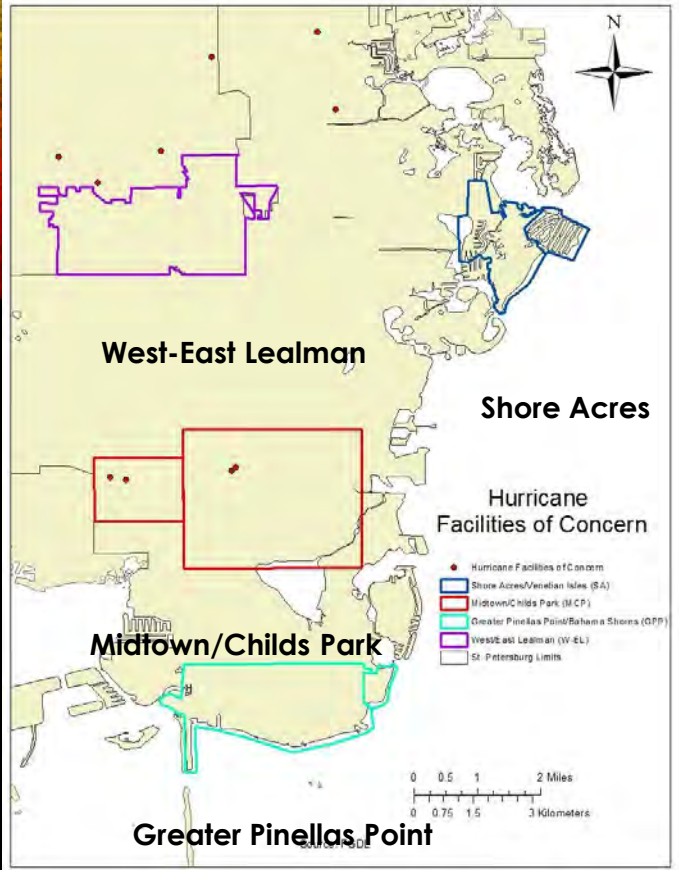


% of Population with disability



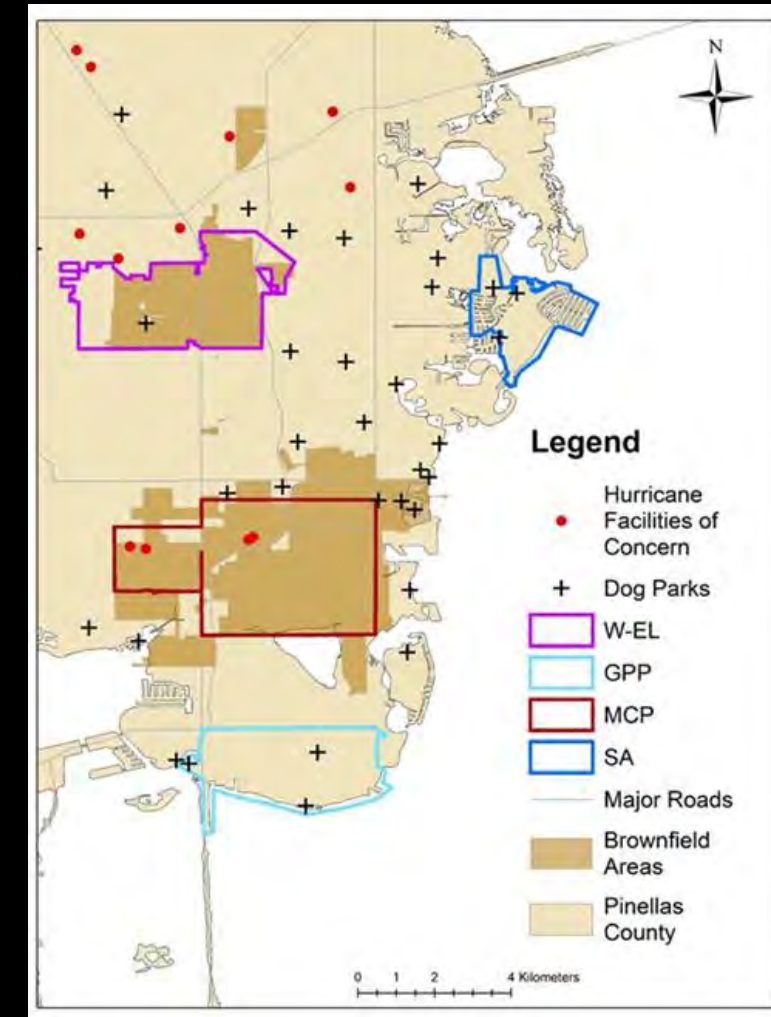
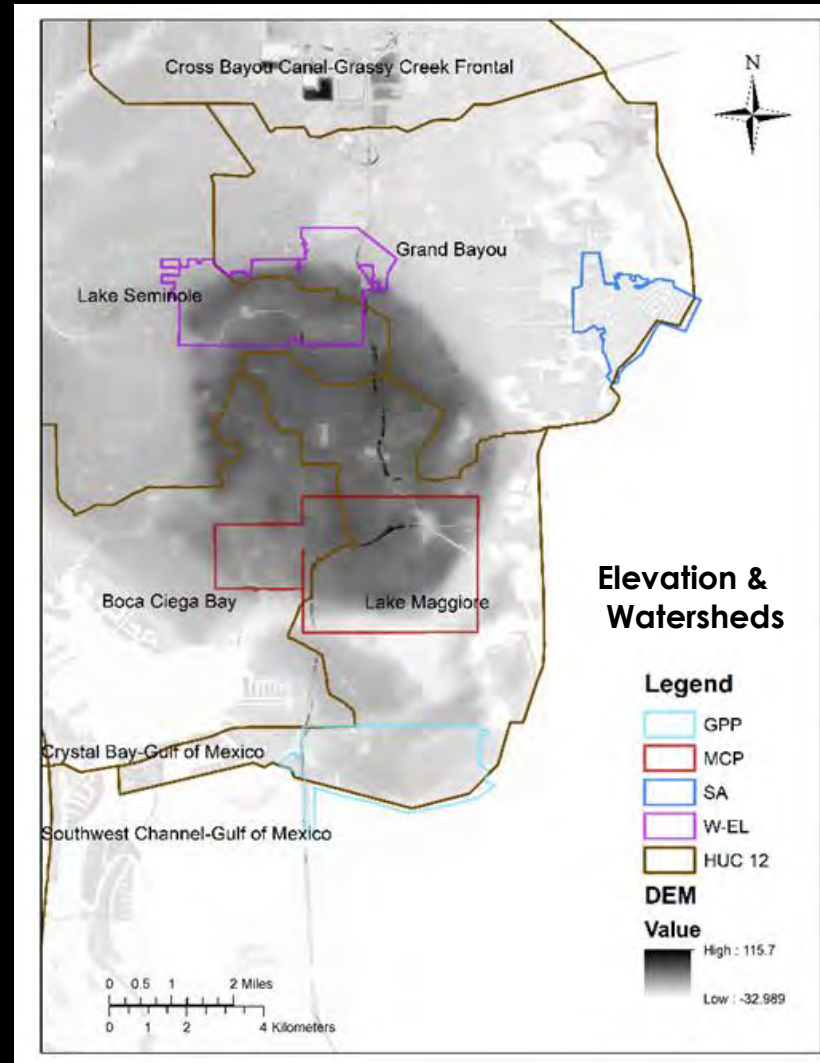
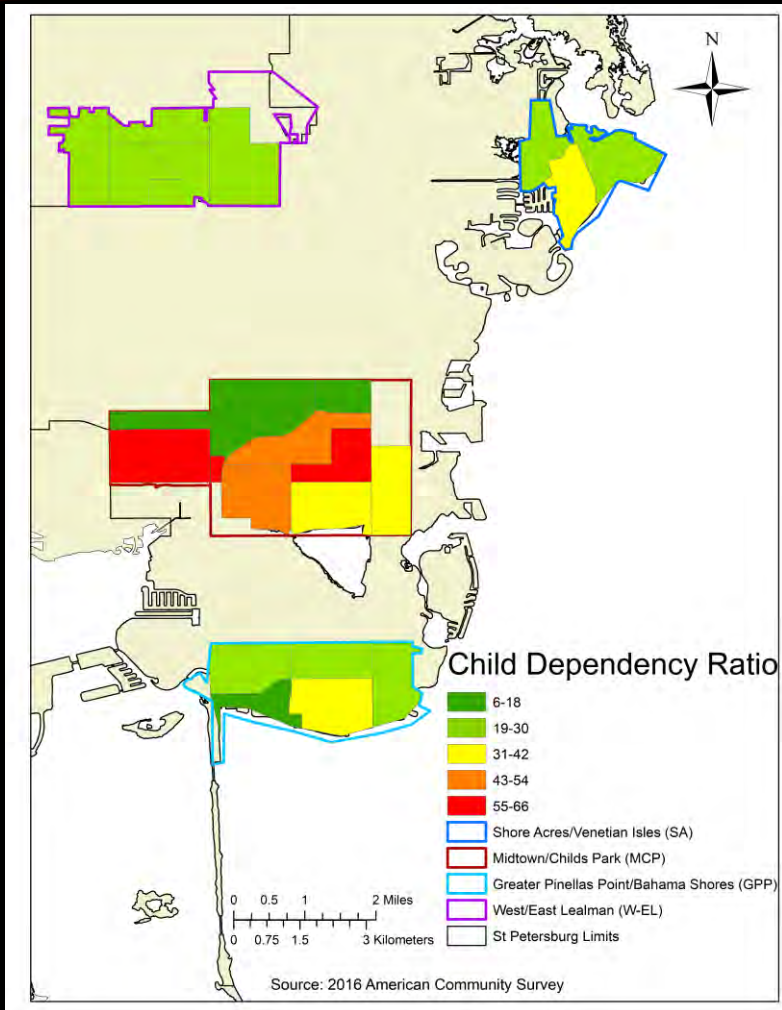


# CRITICAL INFRASTRUCTURES /STRUCTURAL VULNERABILITY

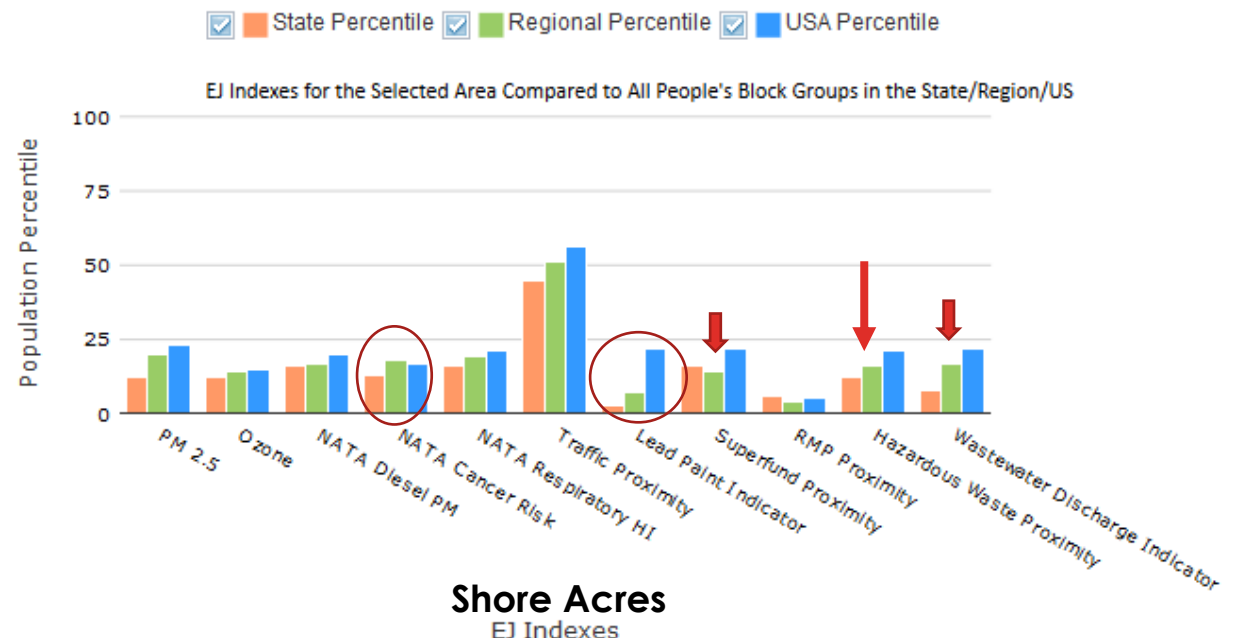
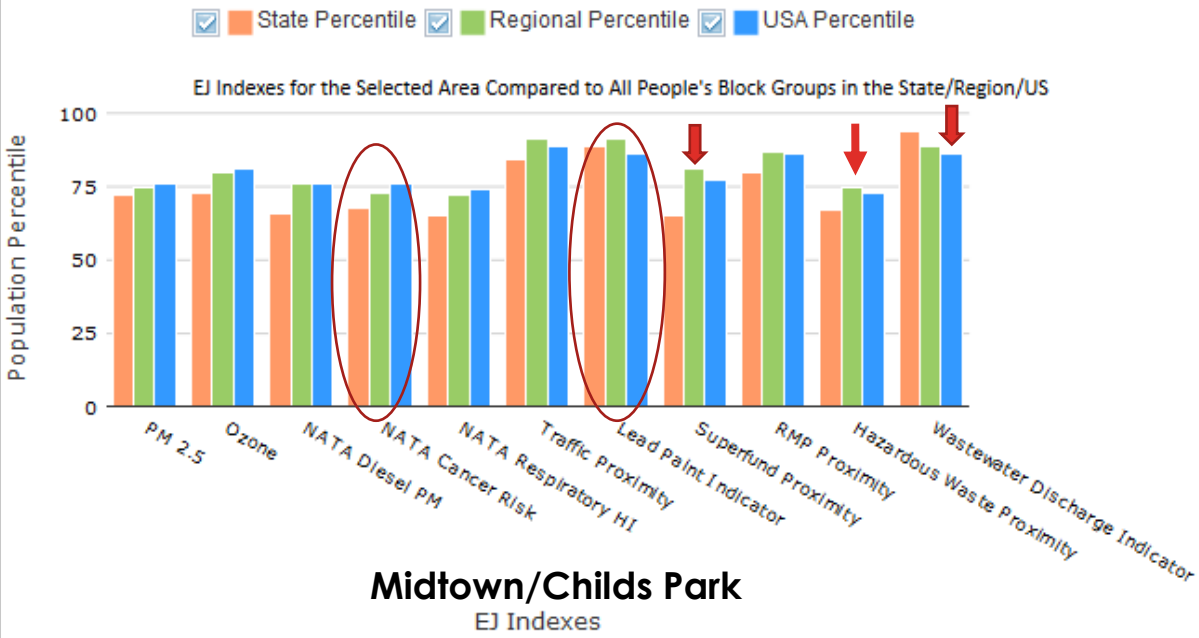
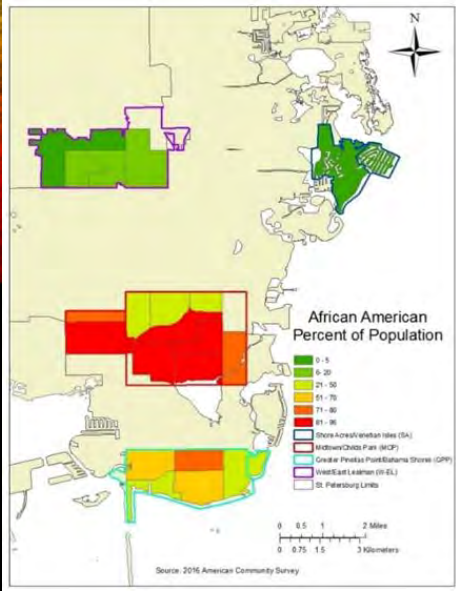


We compared storm surge and flood zones with these facilities

# EXAMPLES OF COMBINED RISK



# ENVIRONMENTAL JUSTICE INDEX



Environmental Justice Index Source: <https://ejscreen.epa.gov/mapper/>

More People are exposed to environmental hazards in MCP as compared to SA in all categories

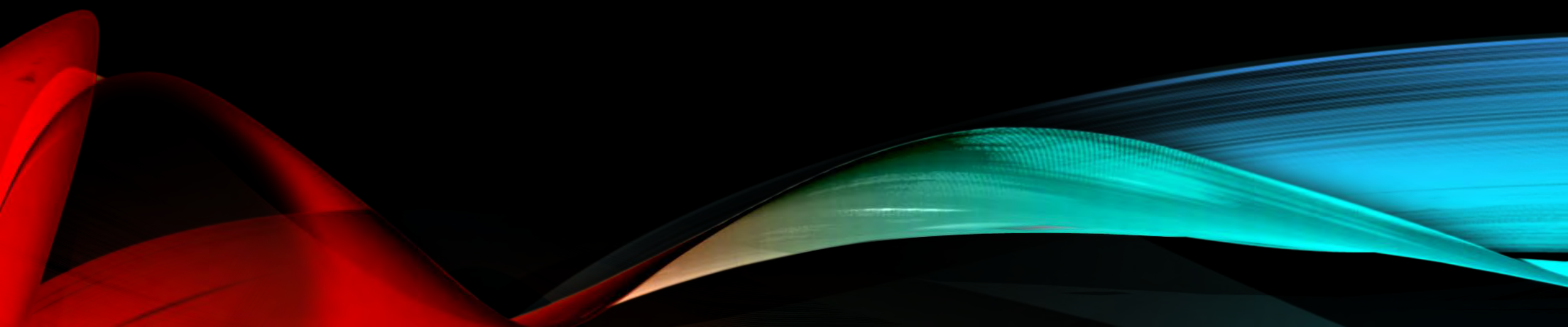
# SUMMARY OF FINDINGS

- Shore Acres (SA) and Greater Pinellas Points (GPP) neighborhoods have greater '**potential for resiliency**' (in the context of access to resources, income and education) in spite of their increased biophysical vulnerability than Midtown/Childs Park (MCP) and West East Lealman (W-EL).
- While Midtown/Childs Park (MCP) and West East Lealman (W-EL) neighborhoods are not biophysically vulnerable, they are socio-economically vulnerable (in the context of poverty, unemployment, education, disability and dependence of SNAP as well as environmental risk/exposure).

*Do policies need to address diverse needs of diverse communities*

# KEY FINDINGS

Infrastructure, Information and Flooding



# St. Petersburg, FL

[Change location]

Follow this Place

Issues

Answers

Neighbors

Watch Areas

Report an Issue

Search Issues...

Search

## ISSUES



PTO - Trouble Report - Closed

1st Avenue South Saint Petersburg, FL

16 minutes ago - Reported by St.Petersburg,FL Collaborative Neighbor - Flag

0 thanks

SAY THANKS!

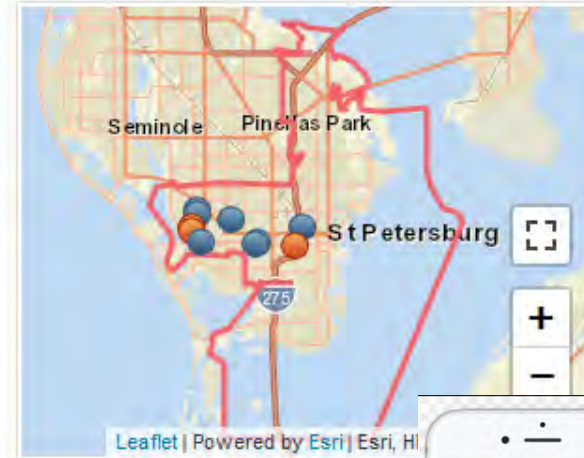


**CLOSED** TrafficE440 (Verified Official)

Replace and test monitor S/N 070604066 Tested Good-db  
Check cabinet fan and adjust thermostat, vacuum cabinet. UPS-Failed  
Replacement monitor S/N 110705105  
Start 3:25am Finish 6:15am  
14 minutes ago - Flag

Write a comment...

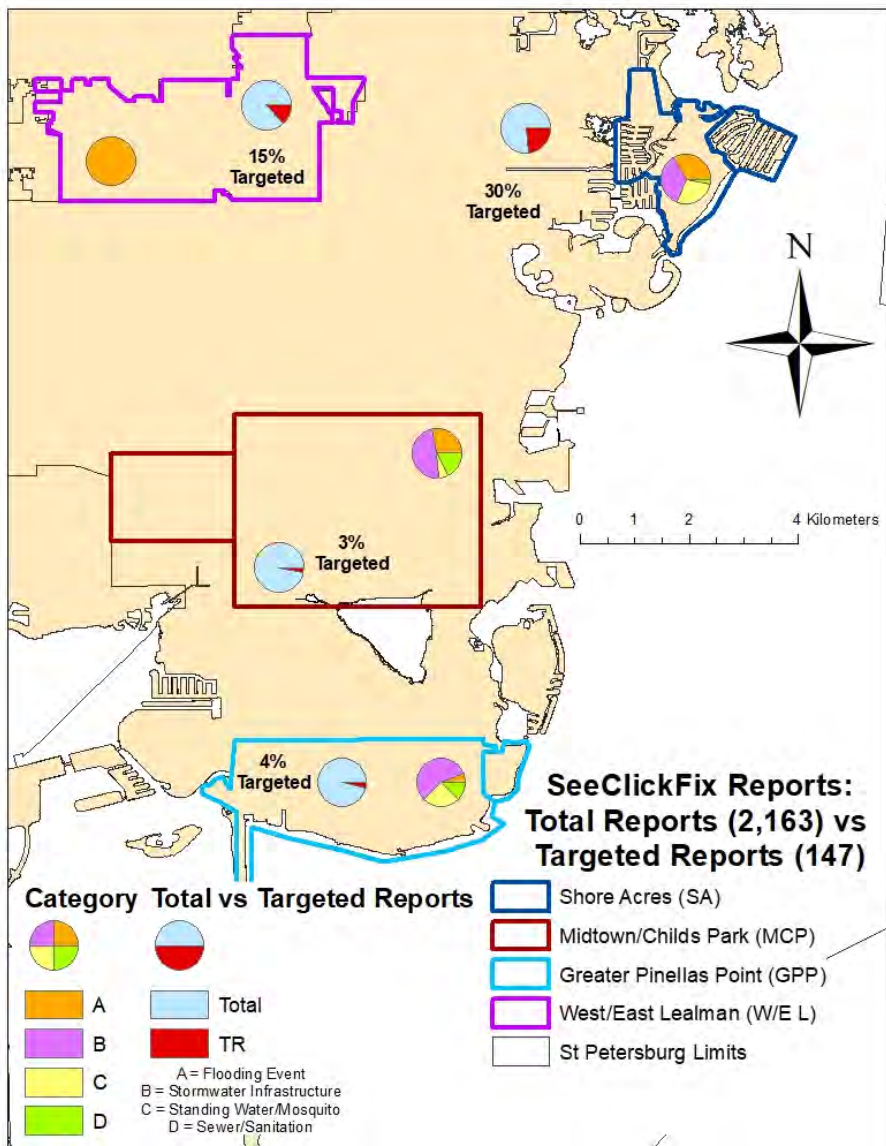
Share!



### TOP USERS

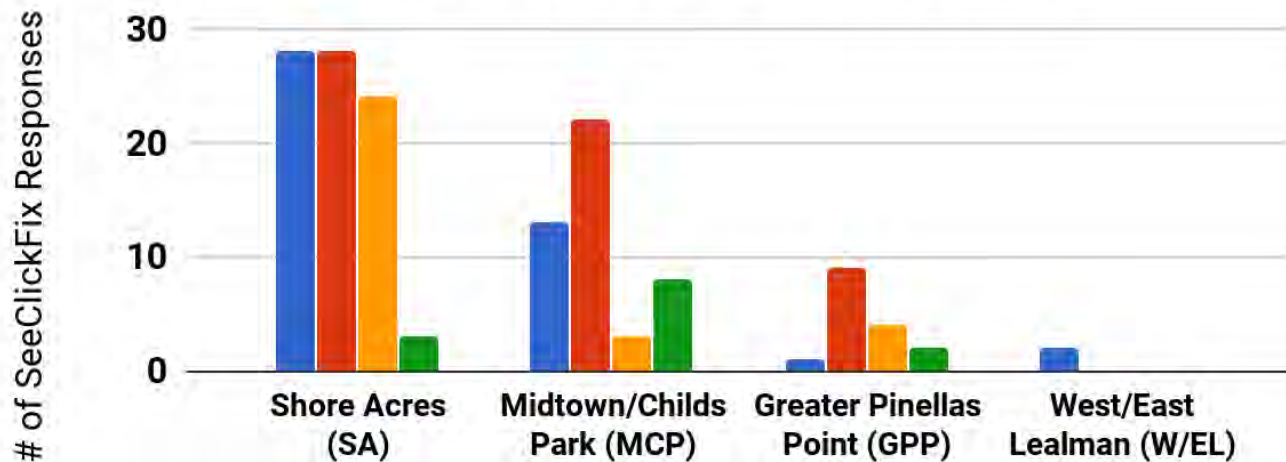


# FLOODING RELATED CROWD-SOURCED DATA



Source: SeeClickFix

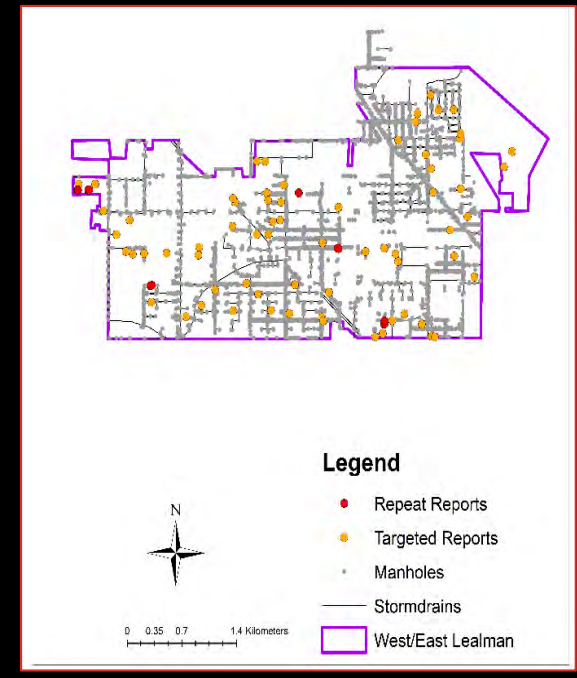
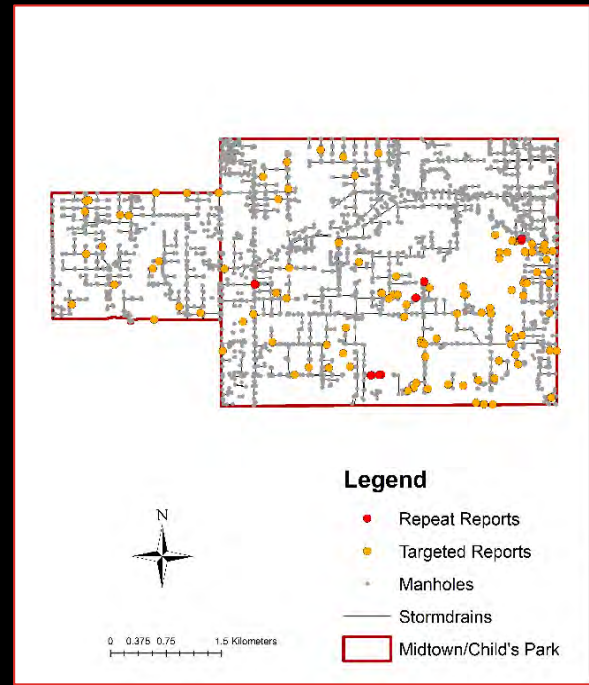
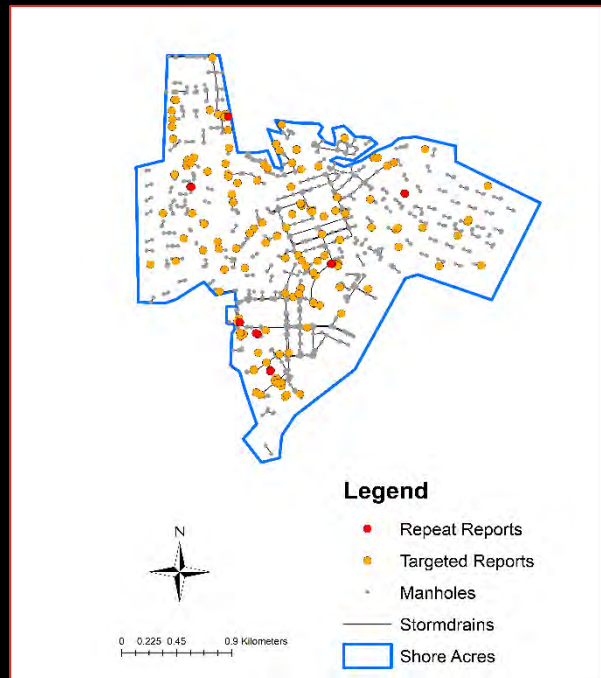
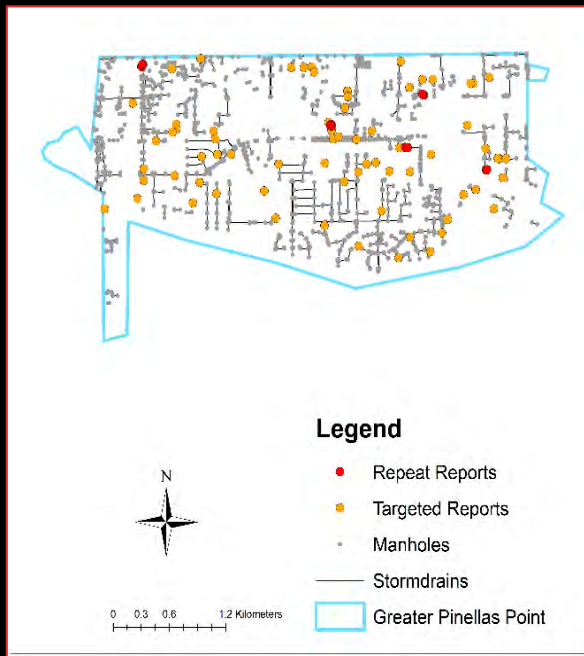
## Response Distribution by Neighborhood



Categories:

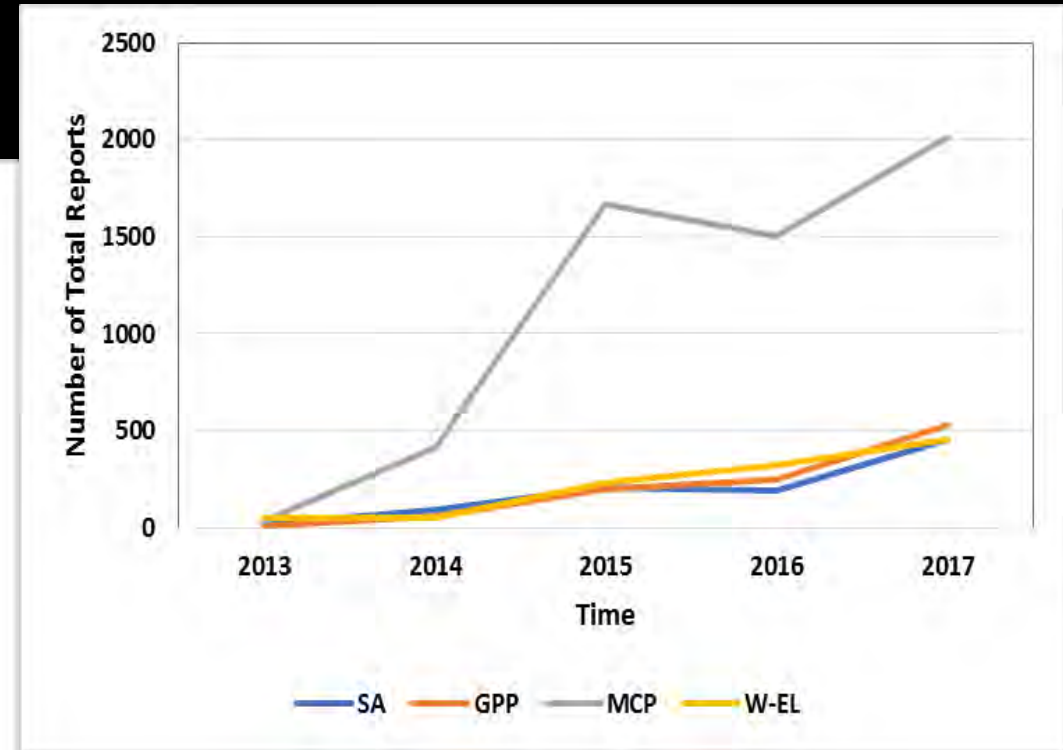
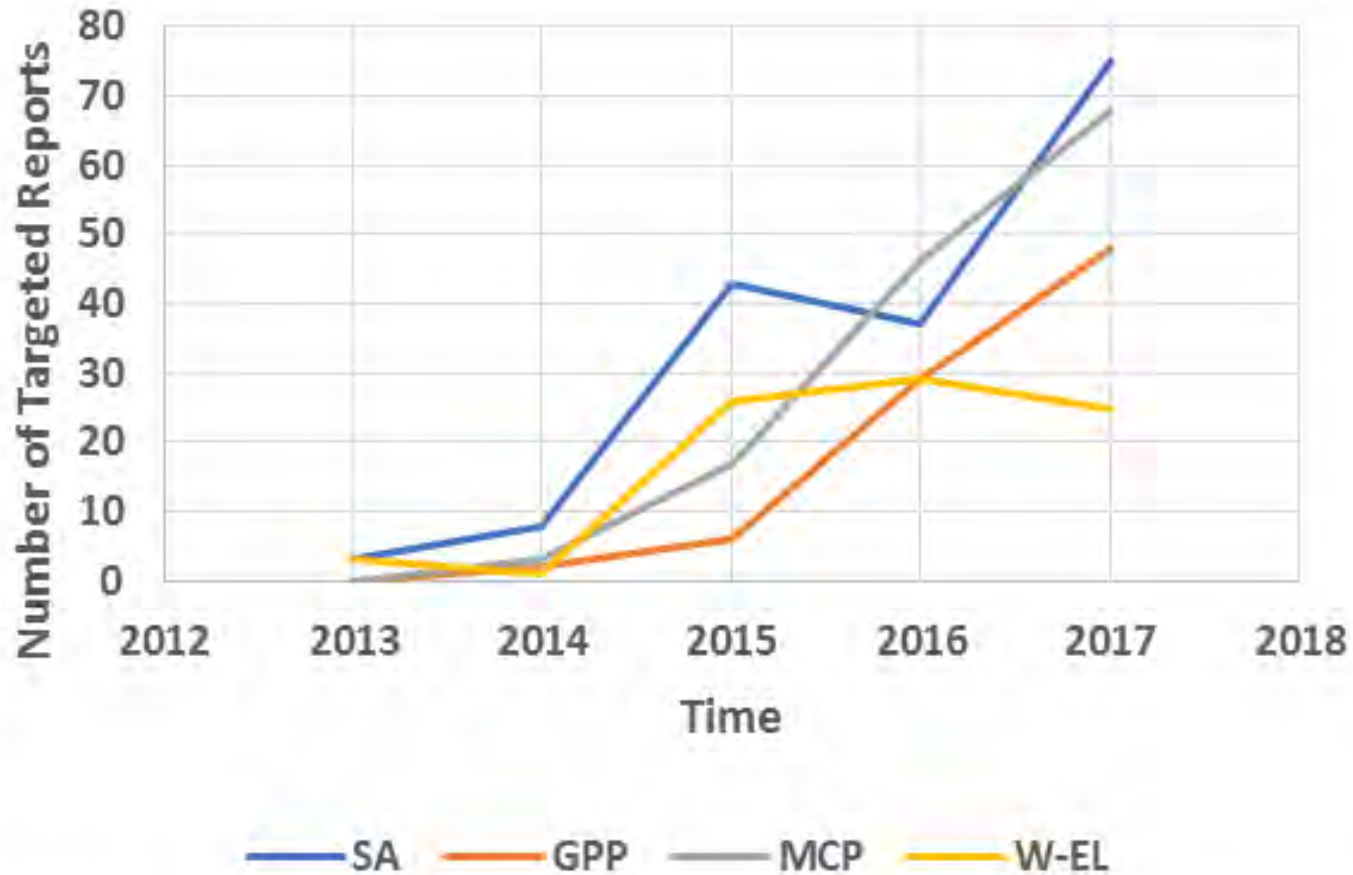
- Flooding Event (A)
- Stormwater Infrastructure (B)
- Standing Water/Mosquito (C)
- Sewer/Sanitation (D)

# COMPARISON OF STORM DRAINS AND TARGETED AND REPEATED COMPLAINTS BY NEIGHBORHOODS

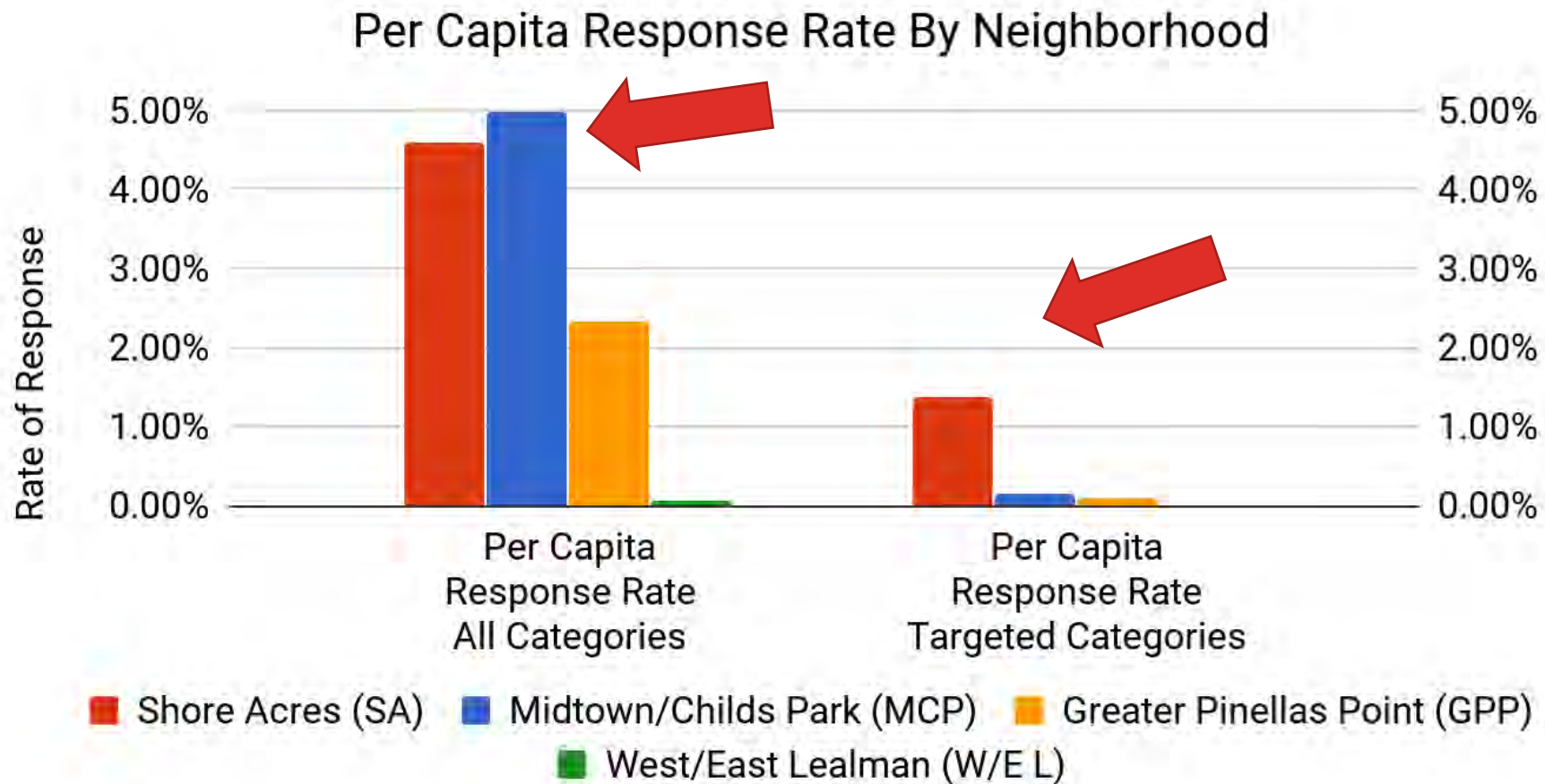




# REPORTING TRENDS OVER TIME (TARGETED AND ALL)

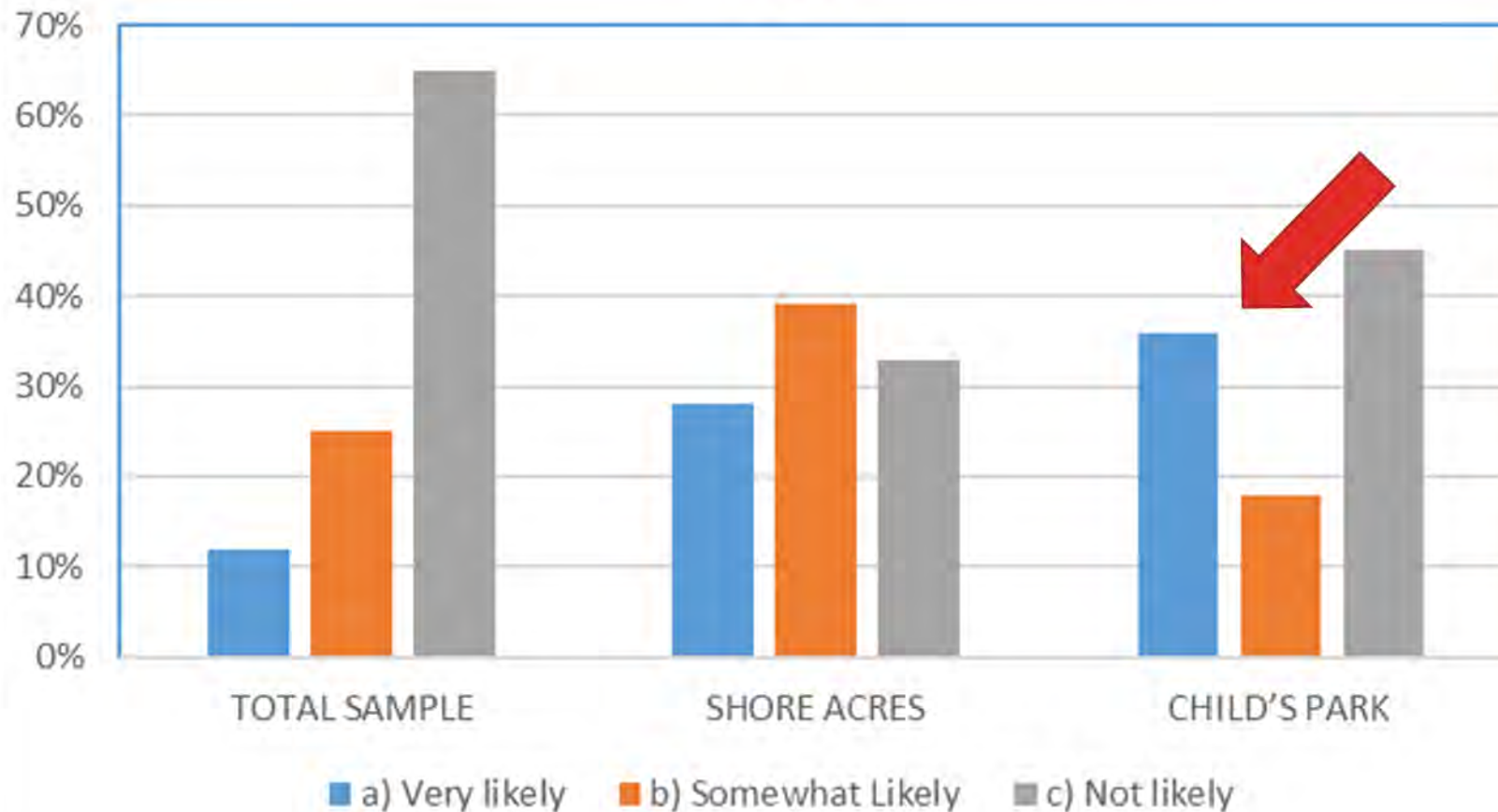


# FLOOD RELATED CROWD-SOURCED DATA



# FLOOD AND HEALTH

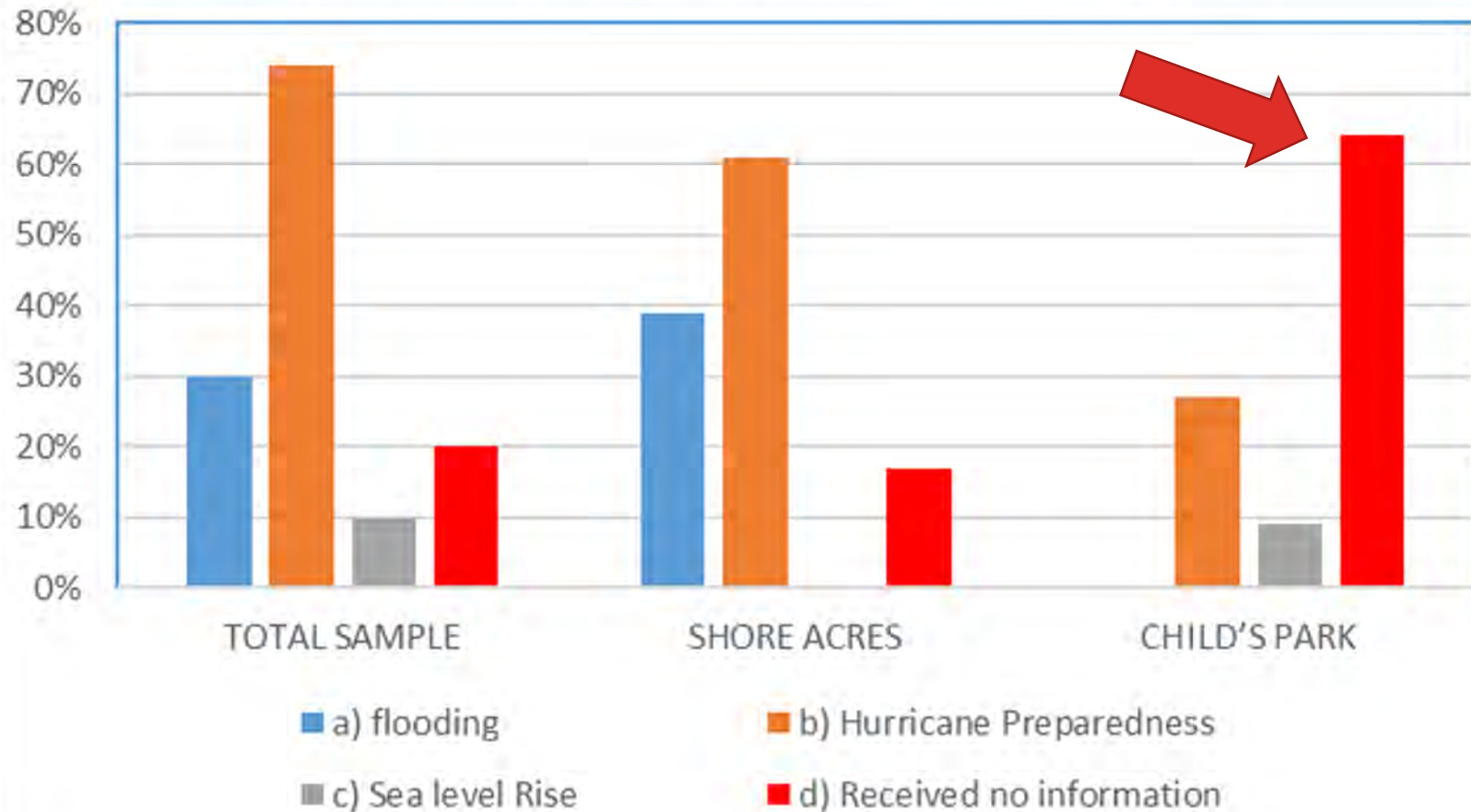
How likely are You to Cross a Flooded Street on Foot?



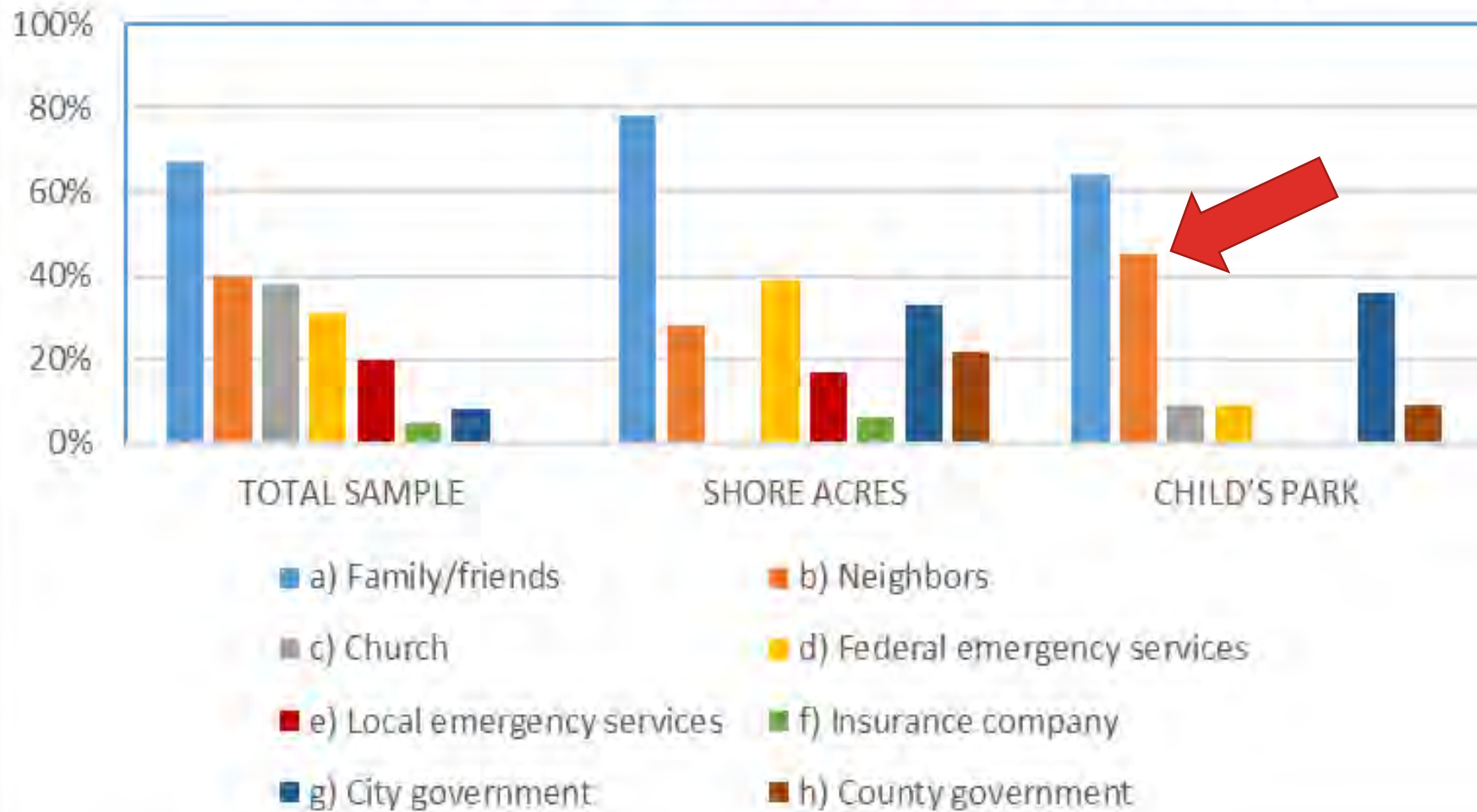
# COMMUNICATION



Received Information from Government Office :



## Who Would You Call in a Flood Event for Help

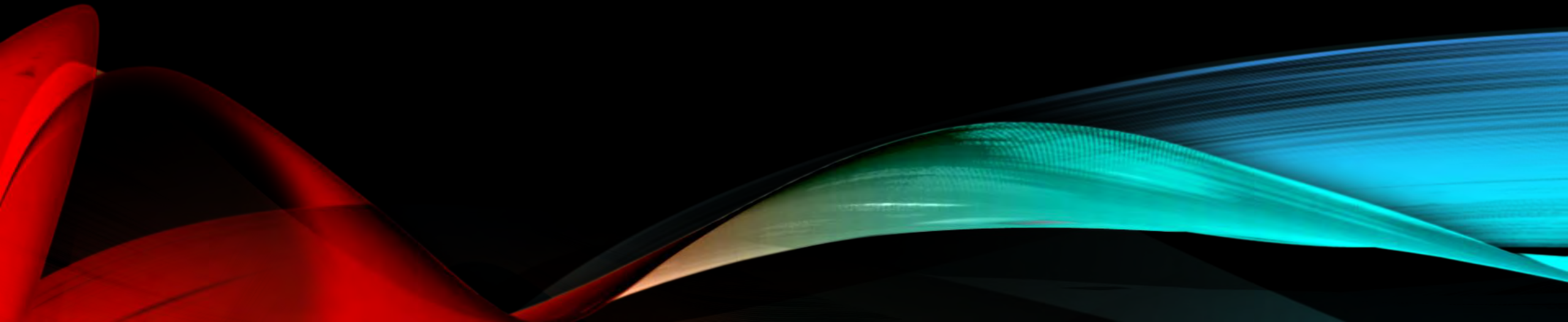


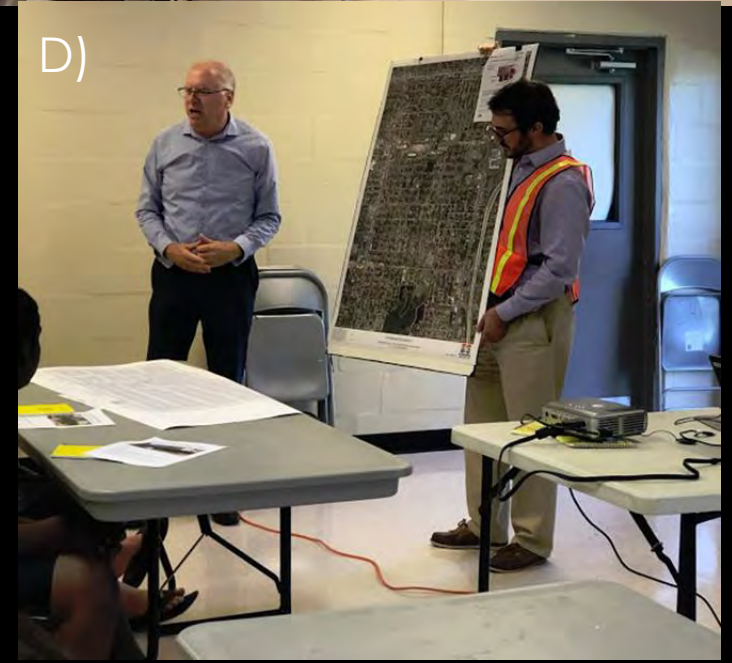
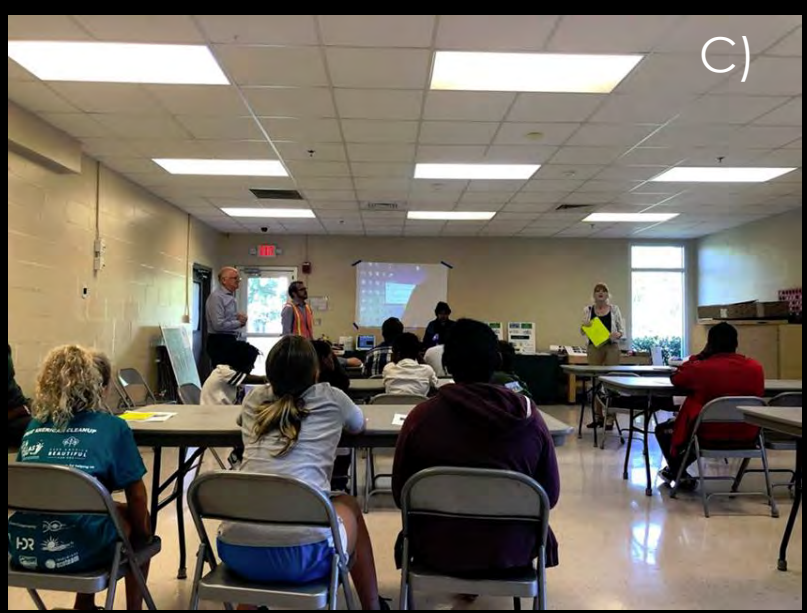
# SUMMARY OF FINDINGS

- Standard ways of dispersing information are not reaching socio-economically vulnerable communities
- The results of this study show that crowd-sourced data such as SeeClickFix, when mined and mapped
  - Could be used by local officials to identify recurring problems,
  - Make effective decisions about resource allocation,
  - Foster Transparency
- The steady increase of crowd-sourced reports over the study period suggests
  - that crowdsourcing platforms facilitate citizen participation in governance from marginalized communities
  - has the potential to help local officials determine what type of vulnerabilities and resource allocation needs exist in diverse communities.

# FIELD VALIDATED PROBLEM SITES

Middle and High School STEM project to learn about flooding and climate change





(A) Dr. Johns explaining Fieldwork plan , B) Dr. Dixon Explaining Core concepts, C,D& E) Learning from City officials (Storm Water and Environmental Engineering) Photo: A by Crystal McClendon, B,C,D & E by Christine Joyner



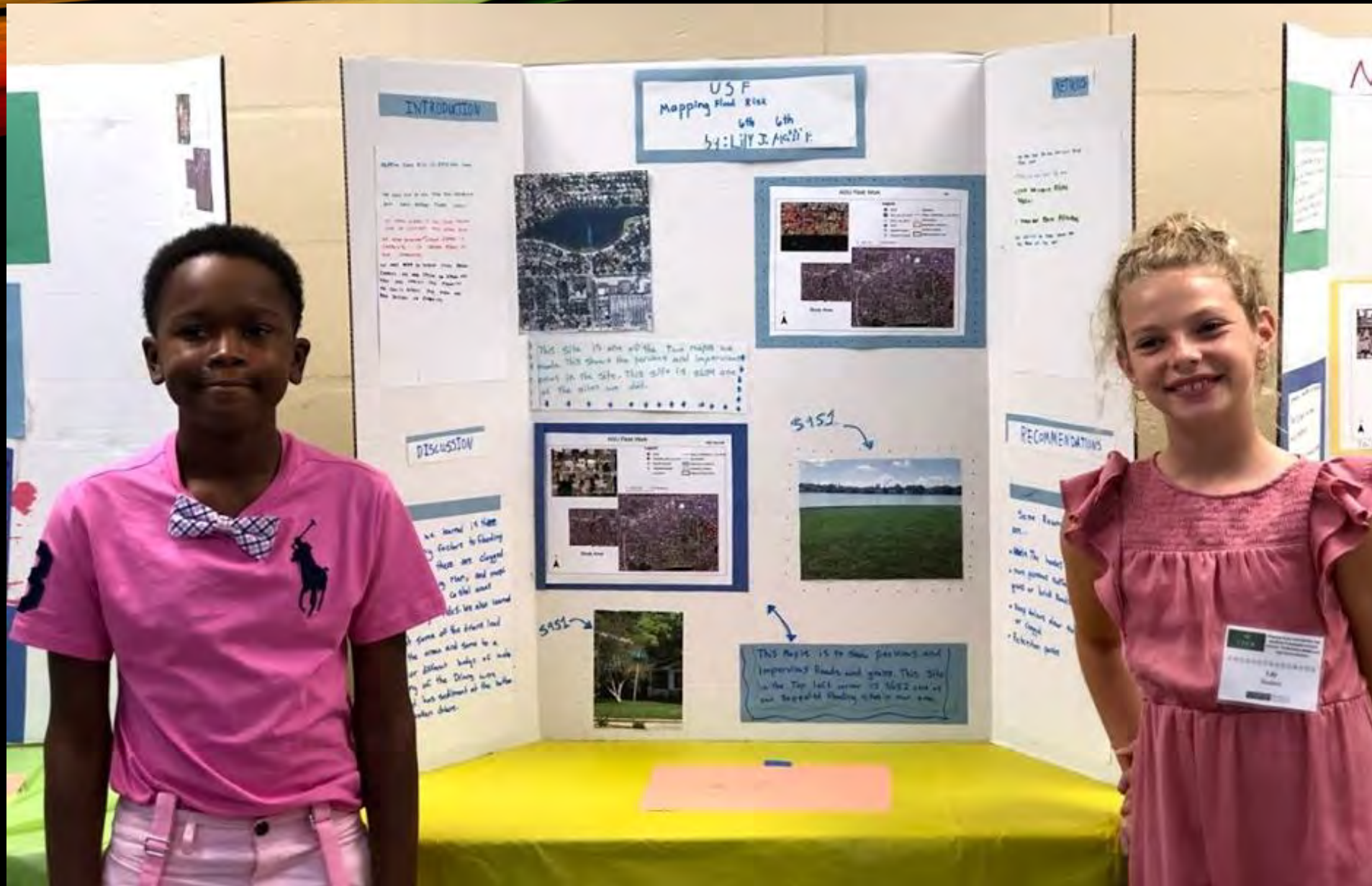






Stop 2, Site 1





Middle School Best Poster



High School Best Poster

# OVERALL SUMMARY OF KEY FINDINGS

- Socio-economically vulnerable neighborhoods lack sufficient knowledge and resources to adequately prepare for and react to climate-related challenges, including large storm events, flooding, and rising heat.
- Major concerns and access to resources/information vary between communities based on their socio-economic characteristics and biophysical vulnerabilities;
- Customized information and targeted resources are needed to foster preparedness, adaptation and resiliency;
- Social capital plays a greater role in resiliency for marginalized communities than for affluent communities;
- Analysis of crowd-sourced data may increase participation in governance even in marginalized communities where the digital divide still exists.

# LOOKING AHEAD

- **CRIS – Community Resiliency Information System**
- **Role of personal network and resiliency after disasters**



# CRIS - LOOKING AHEAD

- **CRIS – Community Resiliency Information System**
- To complement a smart city and make it a holistic smart city (HSM) in the context of resiliency (HSM-CRIS)
- HSM-CRIS will be based on enhanced understanding of each community's specific needs (related to socio-economic & health vulnerabilities, environmental assets and hazards, and levels of social capital at the neighborhood scale)
- Will foster two-way communication between government and communities by creating a grass-roots level, community-based technology enhanced needs assessment and disaster-response information system called CRIS.



# CRIS – COMMUNITY RESILIENCY INFORMATION SYSTEM

## Vision for a Holistic Smart City - HSC :

### Integrating Resiliency Framework via Crowdsourced Community Resiliency Information System (CRIS)\*

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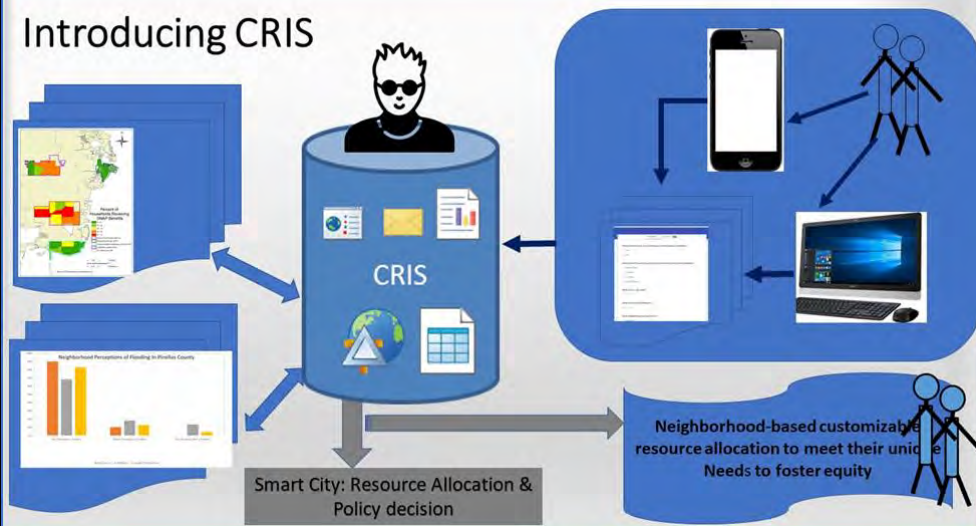
#### ABSTRACT

This vision paper discusses future directions and existing gaps in Integrating smart city initiatives with resilience frameworks. It proposes the use of a multi-modular crowdsourced Community Resiliency Information System

**KEYWORDS:** GIS, Integrated Decision Support System, Community engagement, crowdsourced

#### 1. Introduction

## Introducing CRIS



The screenshot shows a web browser window with the URL <https://cris-community-resiliency-information-systems-usflibrary.hub.arcgis.com>. The page title is 'CRIS: Community Resiliency Information Systems'. The main content area features an aerial view of a city with the text 'CRIS: Community Resiliency Information Systems' and the question 'What will this initiative achieve if successful?'. Below this, a blue box contains the text: 'CRIS: a multi-modular crowd-sourced Community Resiliency Information System (CRIS) to overcome traditional smart cities' focus on infrastructure and grid vulnerabilities/resiliency while overlooking socio-economic vulnerabilities.' At the bottom, another blue box contains the text: 'Our proposed vision of a smart city integrated with CRIS allows scalable and customizable solutions for policy-makers using information generated 'by the people', thus ensuring participation of diverse communities in smart city technology, thus creating a Holistic Smart City (HSC).'

# SURVEYS



**CRIS**

Web-based multi-modular digital hub:  
Mapping, Info Gathering & Dissemination System  
Customizable and scalable

Community Perspectives Survey

Section 4 of 4

### Perceptions of Flooding

Description (optional)

Do you think flooding in a problem in Pinellas County?

Yes  
 No  
 Maybe

Which of the following are the THREE most important causes of flooding in your neighborhood? Pick only three.

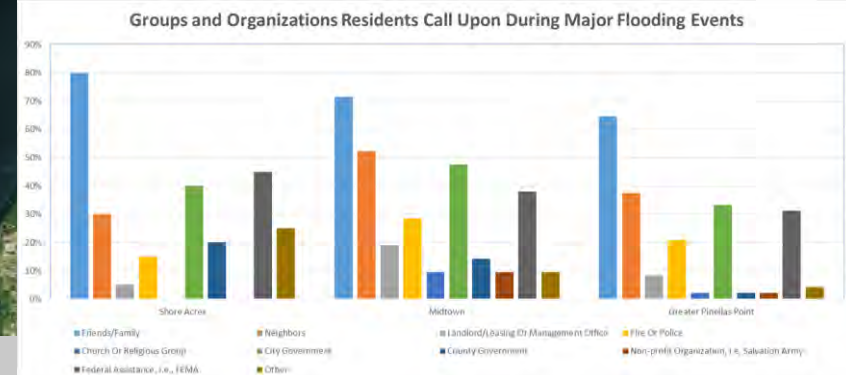
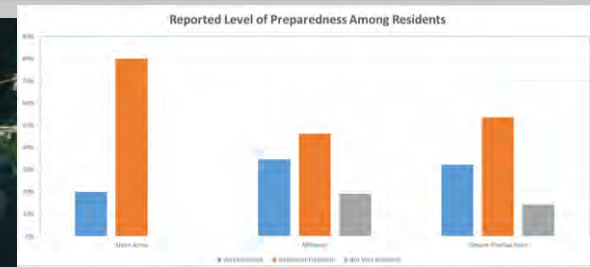
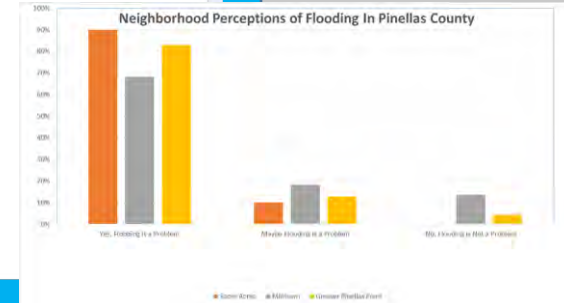
- increased rainfall in the rainy season
- increased rainfall from increased severe storms
- sea level rise
- storm drains don't work
- not enough storm drains

How concerned are you about flooding in your neighborhood? \*

Not at all concerned.  
 Slightly concerned.  
 Very concerned.

Which of the following effects of flooding concern you? Check all that apply. \*

- Property damage (house, yard, car)
- Interruption of daily routine
- financial loss
- storm drain overflow
- contamination of fresh water supply
- streets under water
- health hazard from standing water
- sewage release into the environment
- being stranded in my house
- having to leave my pets behind if I have to leave
- Other...

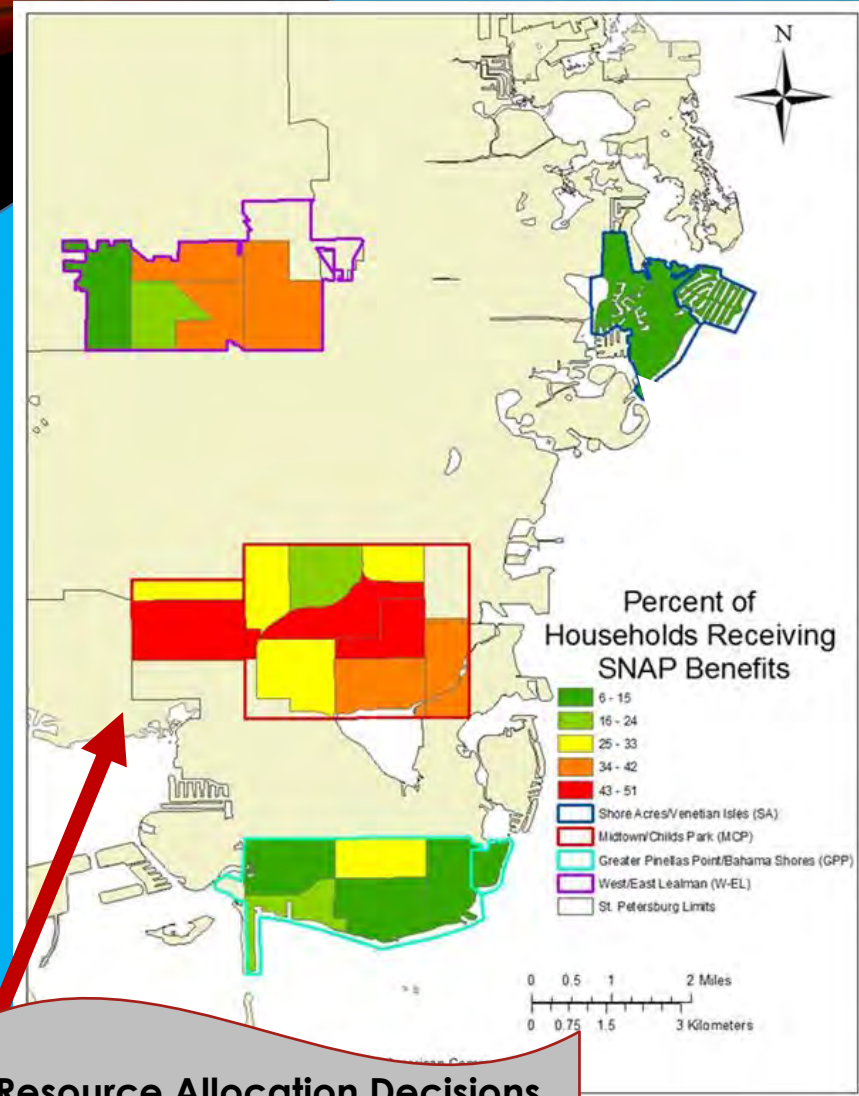


# SOCIOECONOMIC VULNERABILITY

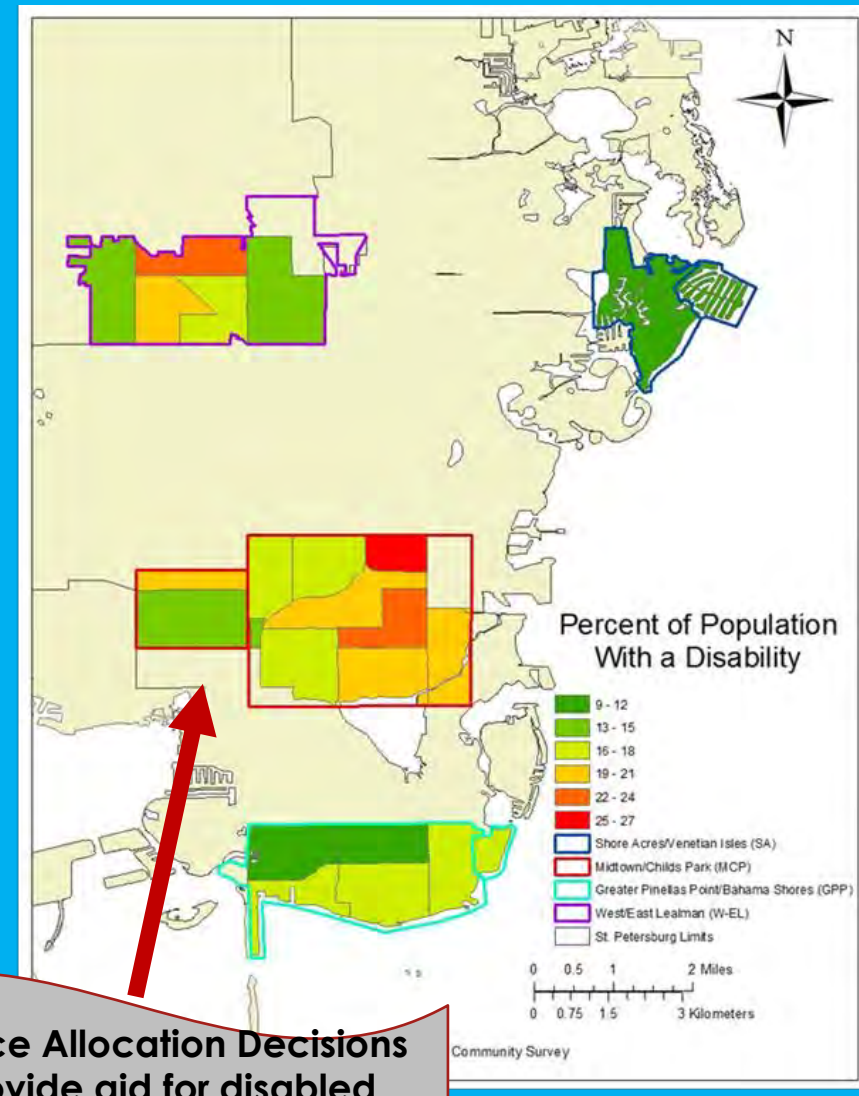


**CHRIS**

Web-based multi-modular digital hub:  
Mapping, Info Gathering & Dissemination System  
Customizable and scalable



Resource Allocation Decisions  
SNAP service when no power needed for MCP but not SA



Resource Allocation Decisions  
To provide aid for disabled residents: needed for MCP but not SA

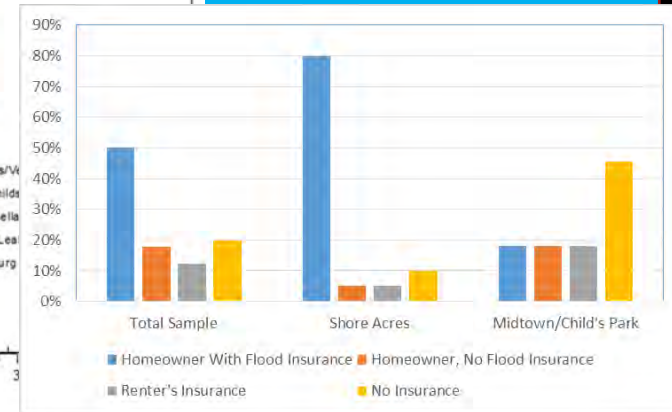
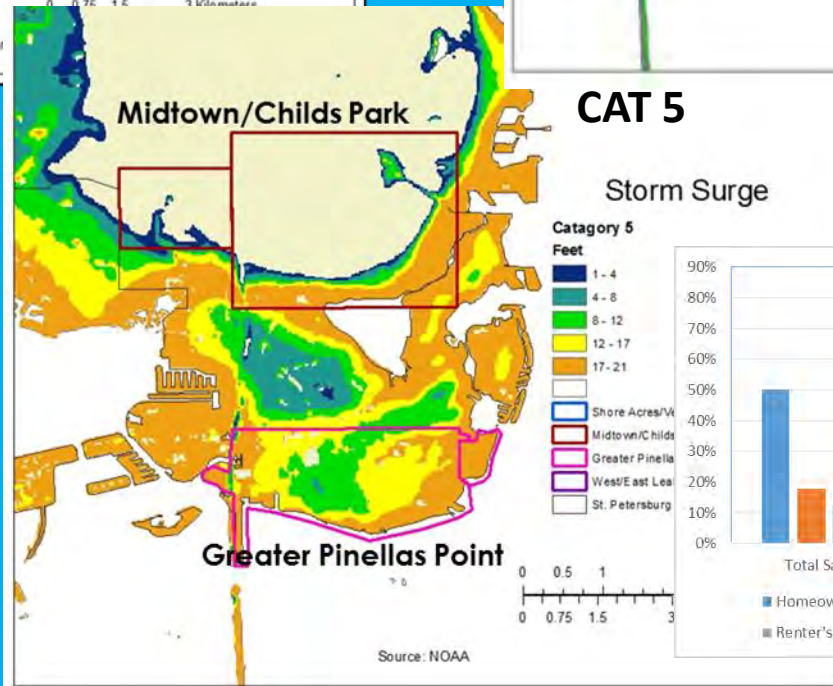
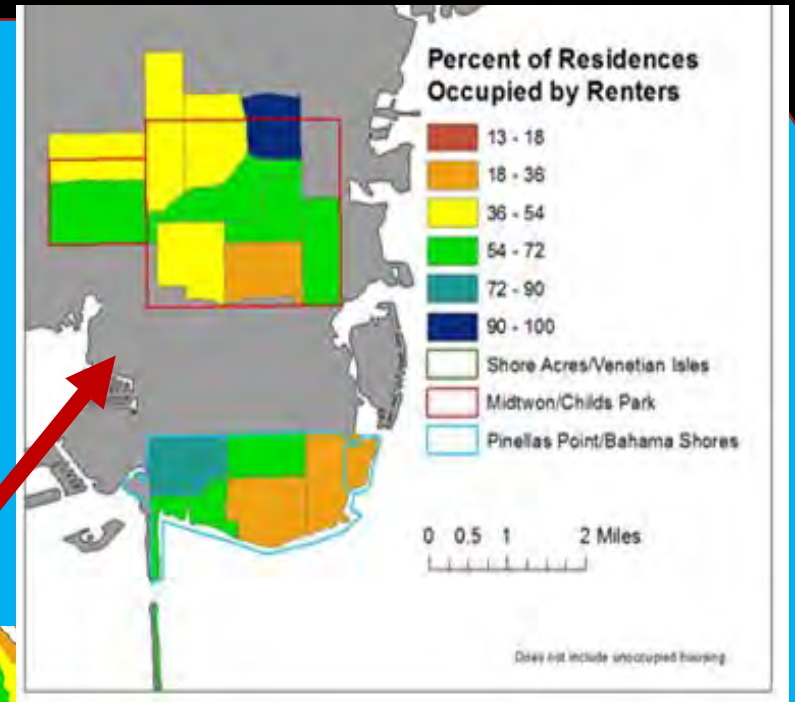
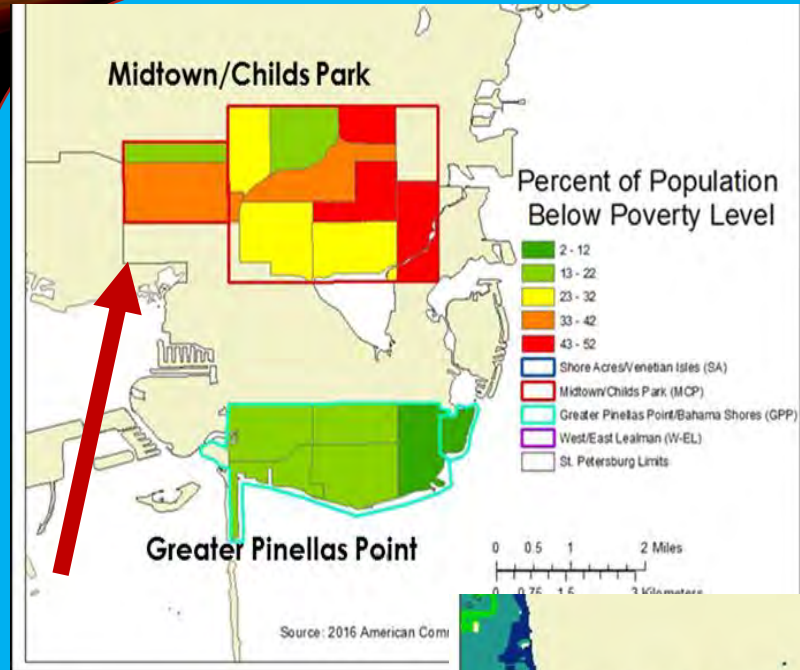
# HURRICANE RELATED STORM SURGE



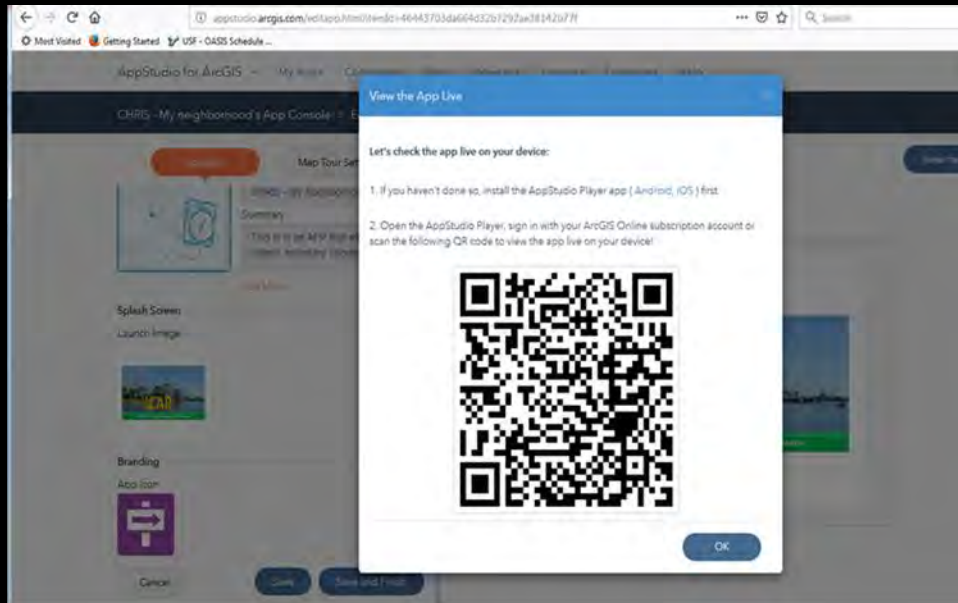
**CRIS**

Web-based multi-modular digital hub:  
Mapping, Info Gathering & Dissemination System  
Customizable and scalable

Allocate Resources to help people below poverty and renters without insurance to prepare



# GOAL TO FOSTER COMMUNICATION & ENGAGEMENT



# PERSONAL NETWORK AND RESILIENCY: LOOKING AHEAD

- **Role of personal network and resiliency after disasters**
- **Personal Network as a Resource of Resilience for Individual and Community: Comparative Study among victims of disaster (Japan\* and Florida)**
  - **Mixed method among displaced population**
  - **Integrated GIS analysis**
  - **Data mining from social network platform (twitter, facebook, nextdoor)**
- **Collaborators:**
  - Dr. Noriko Tateyama, Professor & Chair of Department, Department of Symbiotic Design, Kanto-Gakuin University, Kanagawa
  - IDMC – Internal Displacement Monitoring Center

# STUDENT TEAM

- **Amada Fernandez**, student research assistant
- **Cassidy McGrane**, student research assistant
- **Rachelle Pontes**, graduate student research assistant
- **Alec Colarusso**, student research assistant
- **Cystal McLendon**, student research assistant
- **Mathew Spetka**, graduate student research assistant
- **Jacob Hunt**, student volunteer
- **Kelly McKenna**, Student Volunteer
- **Emily Butler**, Student Volunteer
- **Madison Hopkins**, Student Volunteer
- **Melissa Keles**, student volunteer

# THANK YOU

- Questions



We would like to thank you all of our sponsor, grants, funding agencies and collaborators who helped with various projects

We are Always looking for funding, sponsorships and collaborators – if interested please contact us  
Barnali Dixon [bdixon@mail.usf.edu](mailto:bdixon@mail.usf.edu) and Rebecca John [rjohns@mail.usf.edu](mailto:rjohns@mail.usf.edu)